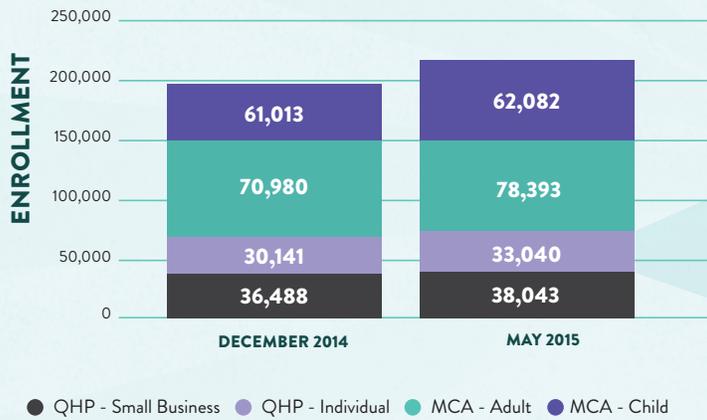


VERMONT HEALTH CONNECT MAY 2015 DASHBOARD

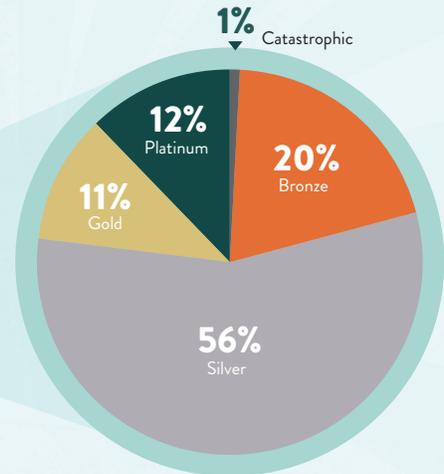
COVERED VERMONTERS

INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



Note: Effectuated enrollments for Small Business QHP (direct enrolled) as reported by insurers to VHC. Dec. 2014 Individual QHP as reported by insurers to Center for Medicaid and Medicare Services (CMS). May 2015 Individual QHP as reported by VHC to CMS. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

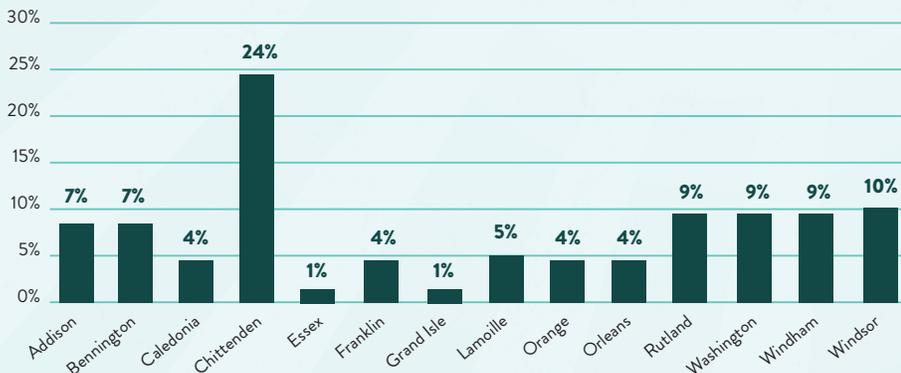
INDIVIDUAL QHP PLAN SELECTION



DEMOGRAPHICS

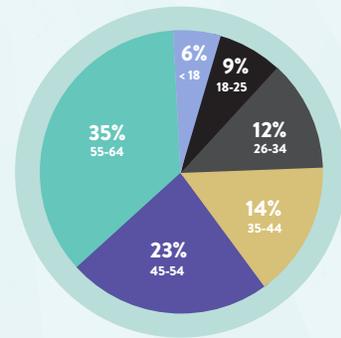
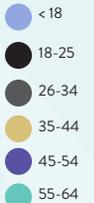
WHO IS COVERED BY QUALIFIED HEALTH PLANS?

Individual QHP Population by County



as of 5/27/2015

AGE



GENDER



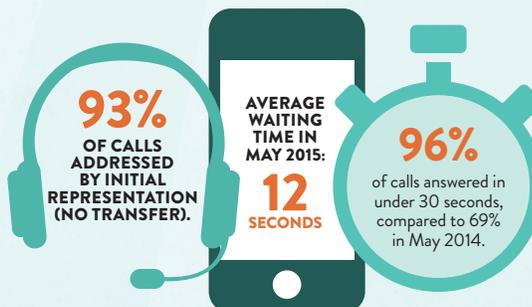
CUSTOMER SUPPORT

ONLINE

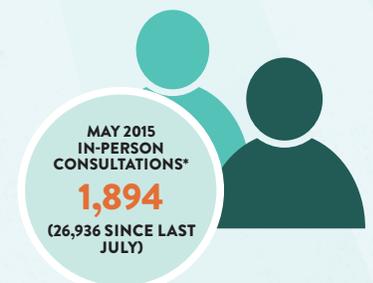


*Percentage of time web portal was up and running outside of scheduled maintenance period.

BY PHONE



IN PERSON



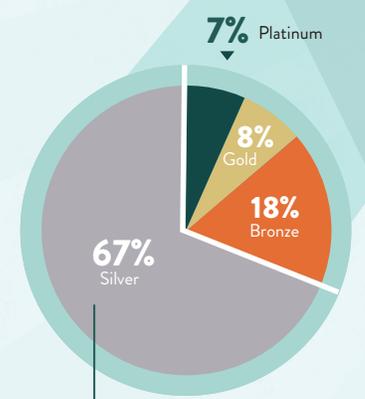
*Unique interactions with individuals lasting at least 10 minutes.

FINANCIAL HELP

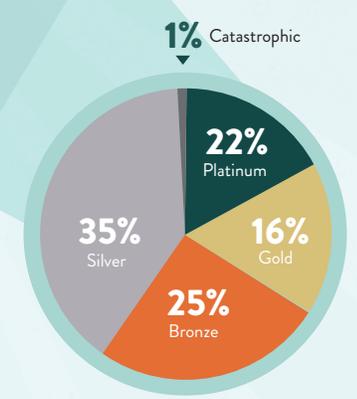
WHO'S RECEIVING FINANCIAL HELP TO PURCHASE A QHP AND WHAT ARE THEY PAYING FOR HEALTH CARE?



PLAN SELECTION



PLAN SELECTION



PREMIUM

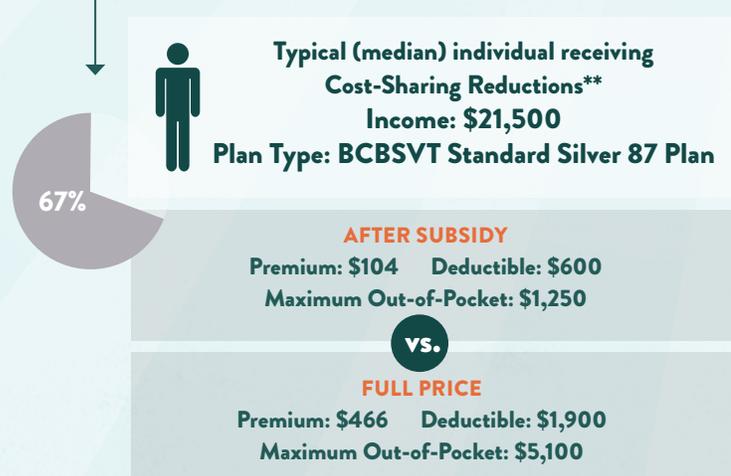


MONTHLY PREMIUM FOR MOST COMMON SILVER PLAN*

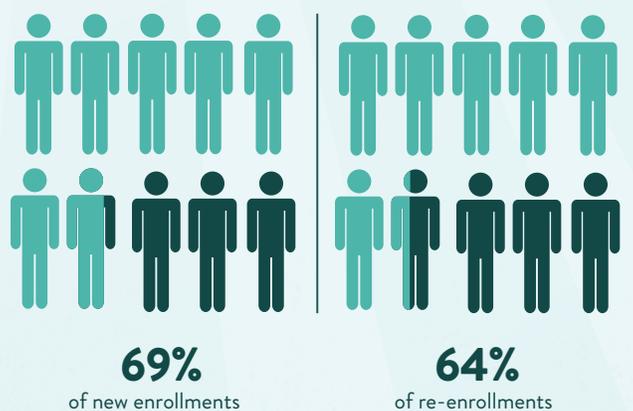
PLAN SELECTION AMONG INDIVIDUALS ELIGIBLE FOR COST-SHARING REDUCTION

PLAN SELECTION AMONG INDIVIDUALS NOT-ELIGIBLE FOR COST-SHARING REDUCTIONS

POSSIBLE TOTAL COSTS (PREMIUM & OUT-OF-POCKET)



QHP INDIVIDUALS RECEIVING FINANCIAL HELP



*The BCBSVT Standard Silver Plan is the most common plan.

**Note: There are four tiers of cost-sharing reductions. Depending on income, an individual in a Standard Silver CSR plan could have a deductible between \$100 and \$1,900 and a maximum out-of-pocket between \$500 and \$4,000. The median CSR customer is in a Silver 87 plan detailed above.