

Navigators



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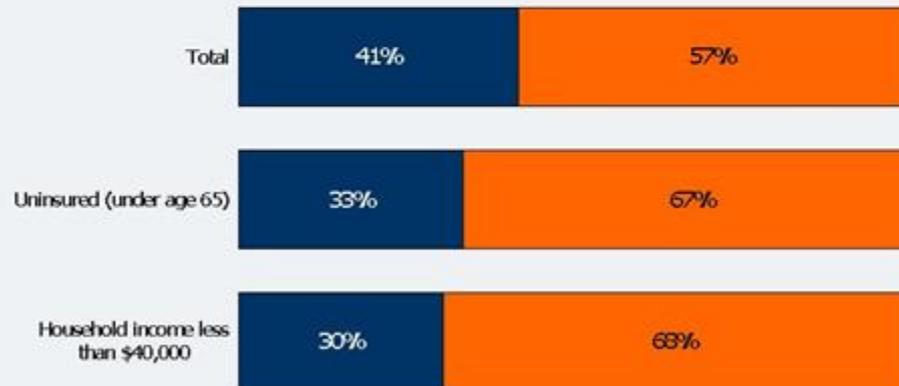
- Assister organizations funded by either State dollars or federal grant
- Assisters will support individuals, families, employers and employees
- Organizations receive funding, individuals receive certification and training
- Individuals must adhere to conflict of interest, privacy and security standards

Navigator Outreach is Needed Nationally

Majority Say They Don't Understand How ACA Will Impact Them, Including Two-Thirds of Uninsured and Low-Income

Do you feel you have enough information about the health reform law to understand how it will impact you personally, or not?

■ Yes, have enough information ■ No, do not have enough information



NOTE: Don't know/Refused answers not shown.
SOURCE: Kaiser Family Foundation Health Tracking Poll (conducted March 5-10, 2013)



Consumer Assistance

- Federal requirements for a consumer assistance program that will:
 - Conduct public education about QHPs and public programs
 - Distribute fair and impartial information about QHP enrollment, APTCs, and cost sharing
 - Facilitate enrollment in Qualified Health Plans
 - Provide referrals to appropriate agencies for grievances, complaints, or questions
 - Provide information in a manner that is culturally and linguistically appropriate

Navigator Organization Tiers

Tiered Grant Levels			
Grant Level	Grant Range	Reach	Estimated Number of Grants
Tier 1	Up to \$40,000	Geographic area and/or Audience-Specific	8 – 9
Tier 2	\$40,001 to \$100,000	Geographic area and/or Audience-Specific with broader reach	12 – 13
Tier 3	Up to \$200,000	Statewide effort and expected to coordinate with other partners	2

Navigator Organization Outreach

- Navigator Outreach Responsibilities:
 - Play a key role in community forums
 - October kick-off events
 - Help populate story bank
 - More!

Navigator Organization Grant Application

Key Sections:

- Information on Applicant Organization(s)
- Target Population and Goals
- Outreach and Education
- Relationship with Eligible Population(s)
- Management of Navigators
- Familiarity with the Health Care System
- Budget
- Additional Information

Navigator Organization Budget Considerations

- Navigator Staffing
- Non-Navigator Staffing
- Technology and Equipment
- Travel
- Administrative
- Other (errors and omissions insurance, website development, translation services, computer training for staff, costs associated with your unique strategies)

Outreach and Education

Spring Community Forums

- Spring Community Forums
 - Johnson: April 2, 6:30-8pm – Johnson State College
 - Burlington: April 8, 6:30-8pm – Burlington High School
 - Springfield: April 24, 6:30-8pm – First Congregational Church
 - Manchester: April 30, 6:30-8pm – Mark Skinner Library
 - Grand Isle: May 7, 6:30-8pm – Grand Isle Elementary
 - Rutland: May 14, 6:30-8pm – Rutland Free Library
 - Montpelier: May 21, 12-2pm – Kellogg Hubbard Library
 - Enosburg Falls: June 4, 6:30-8pm – The Abbey
 - Waterbury: June 12, 6:30-8pm – Thatcher Brook Primary School
- More Coming this Summer! See VermontHealthConnect.gov