

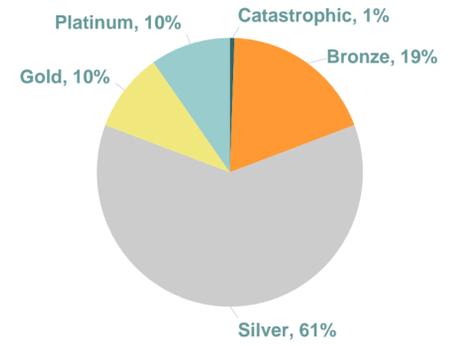
VERMONT HEALTH CONNECT APRIL 2016 DASHBOARD

COVERED VERMONTERS

INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



INDIVIDUAL QHP PLAN SELECTION



Total Enrollment

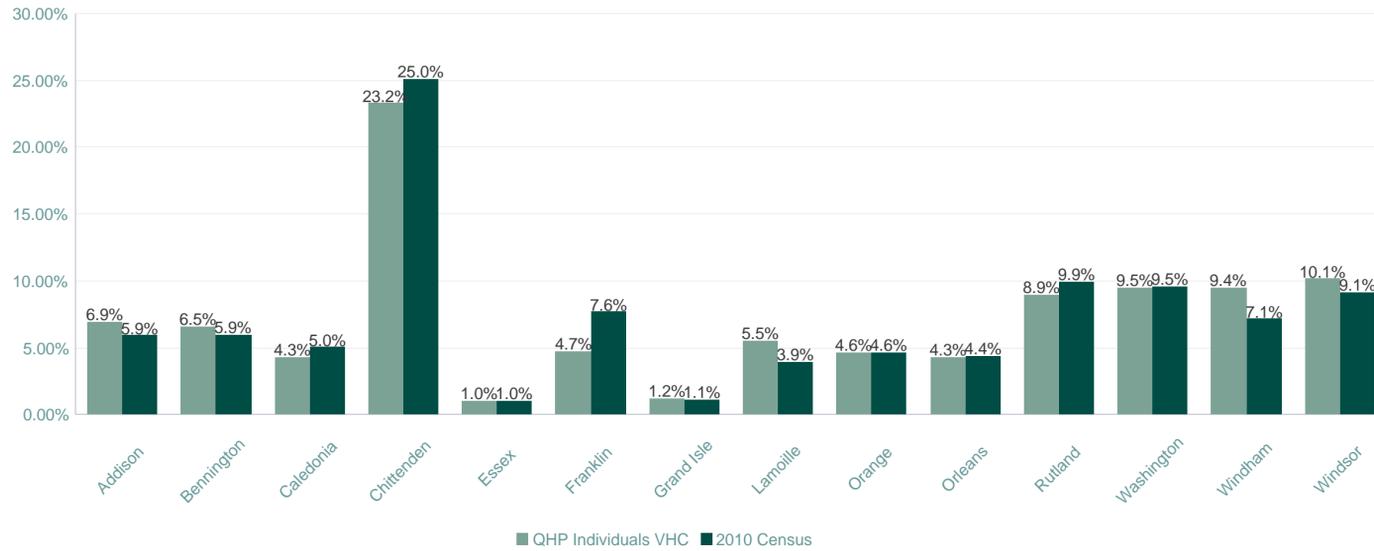
Jan-2016	Feb-2016	Mar-2016	Apr-2016
223,243	225,027	225,488	225,027

Note: Effectuated enrollments for QHP as reported by insurers to VHC. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

DEMOGRAPHICS

WHO IS COVERED BY QUALIFIED HEALTH PLANS?

VHC Individual QHP Population and Census by County



CUSTOMER SUPPORT

ONLINE April 2016



* Percentage of time the web portal was up and running outside of scheduled maintenance period



BY PHONE April 2016



IN PERSON April 2016

