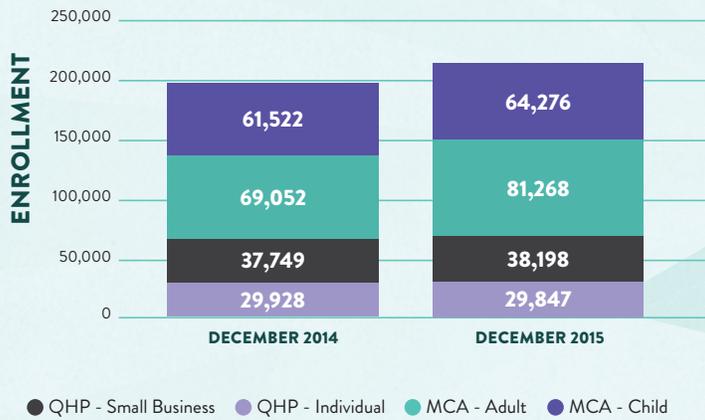


VERMONT HEALTH CONNECT DECEMBER 2015 DASHBOARD

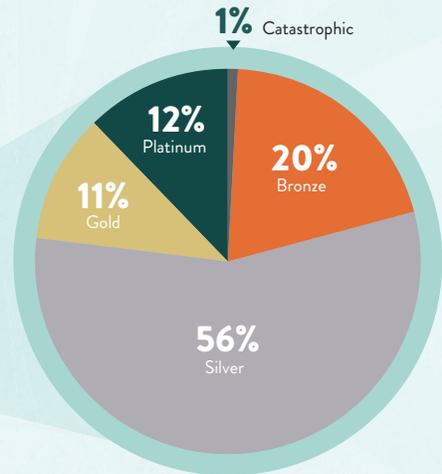
COVERED VERMONTERS

INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



Note: Effectuated enrollments for QHP as reported by insurers to VHC. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

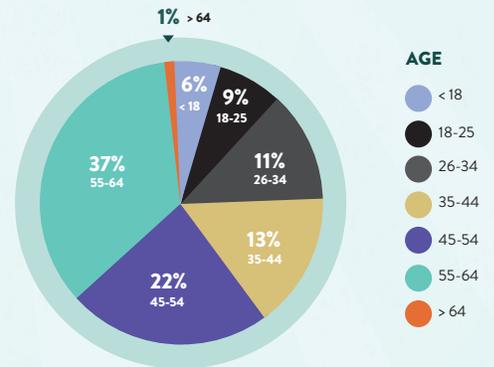
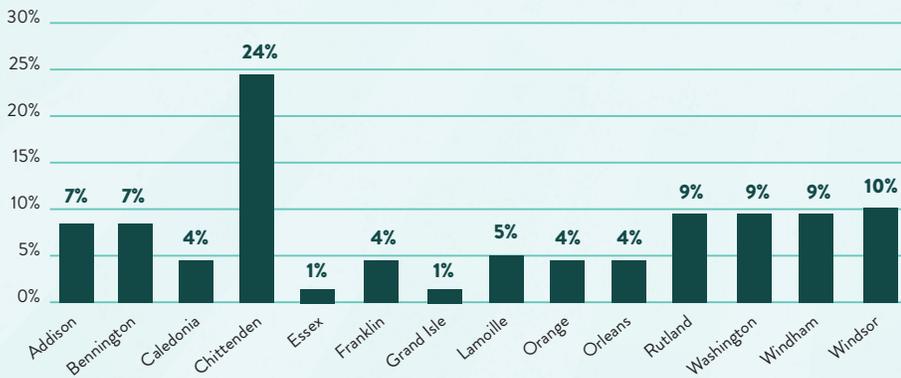
QHP INDIVIDUAL COVERAGE BY METAL LEVEL



DEMOGRAPHICS

WHO IS COVERED BY QUALIFIED HEALTH PLANS?

Individual QHP Population by County



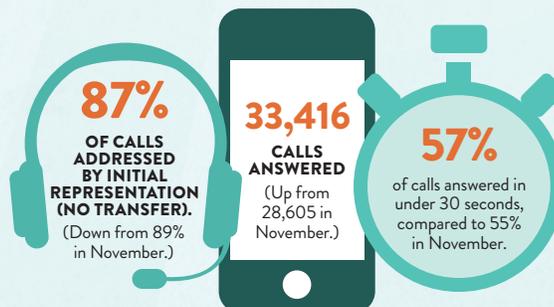
CUSTOMER SUPPORT

ONLINE



*Percentage of time web portal was up and running outside of scheduled maintenance period.

BY PHONE



IN PERSON



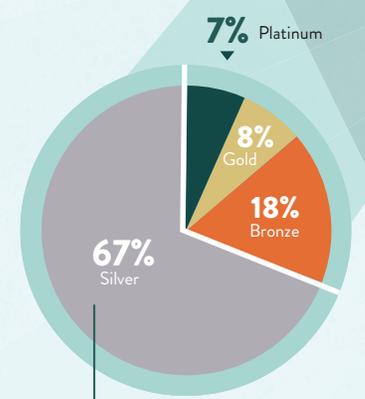
*Unique interactions with individuals lasting at least 10 minutes, including those that result in an application and follow-ups for health coverage.

FINANCIAL HELP

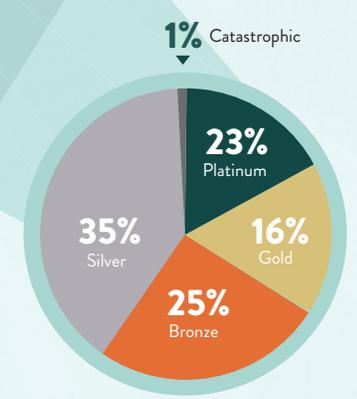
WHO'S RECEIVING FINANCIAL HELP TO PURCHASE A QHP AND WHAT ARE THEY PAYING FOR HEALTH CARE?



PLAN SELECTION



PLAN SELECTION



PREMIUM

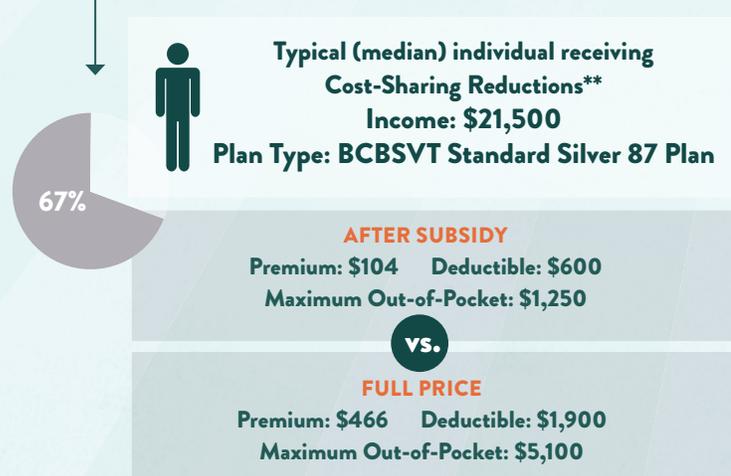


MONTHLY PREMIUM FOR MOST COMMON SILVER PLAN*

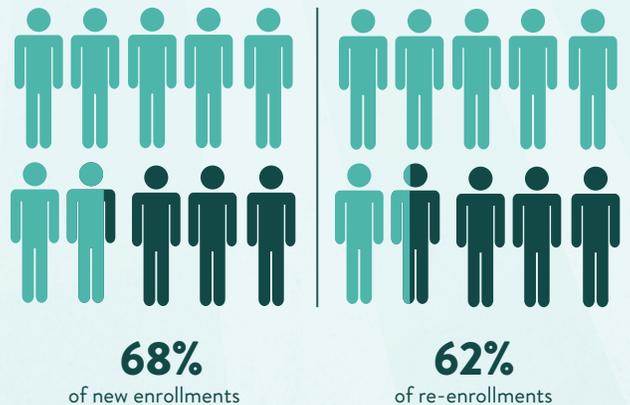
PLAN SELECTION AMONG INDIVIDUALS ELIGIBLE FOR COST-SHARING REDUCTION

PLAN SELECTION AMONG INDIVIDUALS NOT-ELIGIBLE FOR COST-SHARING REDUCTIONS

POSSIBLE TOTAL COSTS (PREMIUM & OUT-OF-POCKET)



QHP INDIVIDUALS RECEIVING FINANCIAL HELP



*The BCBSVT Standard Silver Plan is the most common plan.

**Note: There are four tiers of cost-sharing reductions. Depending on income, an individual in a Standard Silver CSR plan could have a deductible between \$100 and \$1,900 and a maximum out-of-pocket between \$500 and \$4,000. The median CSR customer is in a Silver 87 plan detailed above.