

LAWRENCE MILLER
Chief of Health Care Reform



State of Vermont
OFFICE OF THE GOVERNOR

TO: HCHC, SCHW, SCF, HROC, JFC
FROM: Lawrence Miller, Chief of Health Care Reform
Date: June 18, 2015
RE: Vermont Health Connect Monthly Report

I am pleased to submit the second monthly report in conformance with Section C.106 of the budget bill.

The most notable event in the reporting period was the delivery of the Change of Circumstance functionality at the end of May. User validation after deployment identified a normal range of discrepancies that needed to be addressed, mainly attributable to configuration differences between version 7 and version 10 of the portal software. We are continuing to expand use of the functionality in a deliberate fashion. The HAEU call center transition from UVT to normal operations on time. The Maximus call center is expected to begin processing certain changes on July 1.

The backlog was 10,200 before deployment, and is 8,600 today. The relevant milestone is to eliminate the backlog by October 1.

The Optum contract for renewals and the remaining individual market functionality was approved by CMS with approval of our funding request as submitted. The contract effective date is July 1 and is being circulated for execution now. Renewals development and the hosting transition from CGI to Optum are currently on schedule, with risks noted in the monthly report.

The 2014 reconciliation is in progress, and is expected to be completed by the end of June. Retroactive terminations were completed as part of the reconciliation, with Coordination of Benefits activity (recoupment and rebilling) for 600 policies and a total of \$514,000 in claims.

The 2015 reconciliation is underway, but will not be completed until the backlog is extinguished.

We continue to research alternative approaches to the Exchange and to SHOP. The Supreme Court has not yet ruled on King v. Burwell.

Grant Thornton was scheduled to deliver their audit on April 20. The work was greater than they expected and they have not yet delivered the audit. When they do we will provide it to you.