This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.mvphealthcare.com or by calling 1-800-348-8515..

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In network -$500 person/$1,000 family	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible.
Are there other deductibles for specific services?	RX Brand -$75 single/$150 family	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
Is there an out–of–pocket limit on my expenses?	In network -$5,100 person./$10,200 family. Rx out-of-pocket -$1,250 person/$2,500 family.	The out–of–pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for *specific* covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of participating providers see www.mvphealthcare.com.	If you use an in-network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred, or participating for providers in their network. See the chart starting on page 2 for how this plan pays different kinds of providers.
Do I need a referral to see a specialist?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services.

Questions: Call 1-800-348-8515 or visit us at www.mvphealthcare.com.
If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.mvphealthcare.com or call 1-800-348-8515 to request a copy.

- **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating providers by charging you lower deductibles, copayments and coinsurance amounts.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$5 copay	Not covered.	Deductible waived.
	Specialist visit	$30 copay	Not covered.	Deductible waived.
	Other practitioner office visit	$30 copay	Not covered.	Deductible waived.
	Preventive care/ screening/immunization	$0 copay	Not covered.	Deductible waived.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Office - $5 copay PCP/$30 Specialist Lab Facility - 20% coinsurance Radiology Office - $5 copay PCP/$30 Specialist	Not covered.	Lab Office - Deductible waived. Lab Facility - Deductible applies. Radiology Office - Deductible waived. Radiology Facility - Deductible applies.
	Imaging (CT/PET scans, MRIs)	Office - $30 copay Facility - 20% coinsurance	Not covered.	Deductible waived. Copay is per procedure. Hi-Tech Facility - Deductible applies.

Common Medical Event	Services You May Need	Your cost if you use a Participating Provider	Your cost if you use a Non-Participating Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.mvphealthcare.com.	Generic drugs	Retail $5 copay Mail order $12.50 copay	Not covered.	30 day retail/90 day mail order. VBID retail copay is $1/mail order $2.50.
	Preferred brand drugs	Retail $50 copay Mail order $125 copay	Not covered.	Rx Deductible applies. 30 day retail/90 day mail order. VBID retail copay is $1/$2.50.
	Non-preferred brand drugs	50% coinsurance	Not covered.	Rx Deductible applies. 30 day retail/90 day mail order. VBID retail copay is $1/$2.50.
	Specialty drugs	Retail Covered as noted in generic, preferred, and non-preferred classes.	Not covered.	30 day supply available through Specialty Pharmacy.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery)	20% coinsurance	Not covered.	Deductible applies.
	Physician/surgeon fees	20% coinsurance	Not covered.	Deductible applies.
If you need immediate medical attention	Emergency room services	20% coinsurance	20% coinsurance	Deductible applies.
	Emergency medical transportation	$50 copay	$50 copay	Deductible waived.
	Urgent care	$45 copay	$45 copay	Deductible waived.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	Not covered.	Deductible applies.
	Physician/surgeon fee	20% coinsurance	Not covered.	Deductible applies.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient	$5 copay for office visits and 20% coinsurance for other outpatient	Not covered.	Deductible waived for office visits.
	Mental/Behavioral health inpatient services	20% coinsurance	Not covered.	Deductible applies.
	Substance use disorder outpatient services	$5 copay for office visits and 20% coinsurance for other outpatient	Not covered.	Deductible waived for office visits.
	Substance use disorder inpatient services	20% coinsurance	Not covered.	Deductible applies.
If you are pregnant	Prenatal and postnatal	$0 copay	Not covered.	Deductible waived.
	Delivery and all inpatient services	20% coinsurance	Not covered.	Deductible applies.
If you need help recovering or have other special health needs	Home health care	20% coinsurance	Not covered.	Deductible applies.
	Rehabilitation services	$30 office visit copay, 20% coinsurance for outpatient services.	Not covered.	Deductible waived for office services. 30 combined PT/OT/ST visits/yr.
	Habilitation services	$30 office visit copay, 20% coinsurance for outpatient services.	Not covered.	Deductible waived for office services. 30 combined PT/OT/ST visits/yr.
	Skilled nursing care	20% coinsurance	Not covered.	Deductible applies.
	Durable medical equipment	20% coinsurance	Not covered.	Deductible applies.
	Hospice service	20% coinsurance	Not covered.	Deductible applies.
If your child needs dental or eye care	Eye exam	$30 copay	Not covered.	Deductible waived. One eye exam per year to age 21.
	Glasses	$150 allowance per year to age 21.	Par allowance	Deductible waived.
	Dental check-up	$0 copay	Not covered.	Deductible applies. Two dental exams per year to age 21.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover **(This isn't a complete list. Check your policy or plan document for other excluded services.)**

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)
- Hearing Aids
- Infertility Treatment
- Long-Term Care
- Non-Emergency care when traveling outside the US
- Routine Eye Care (Adult)
- Routine Foot Care
- Weight Loss Programs

Other Covered Services **(This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)**

- Bariatric Surgery
- Chiropractic Care
- Private-Duty Nursing
- MVP Wellness Program

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-888-687-6277. You may also contact your state insurance department at 1-800-637-7788 or http://www.dfr.vermont.gov/insurance/insurance-consumer/consumer-information

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: MVP Health Care at 1-888-687-6277 or your state insurance department at 1-800-637-7788 or http://www.dfr.vermont.gov/insurance/insurance-consumer/consumer-information

The following is the Vermont State Department of Insurance contact information:
External Appeals Program, Vermont Department of Financial Regulation
89 Main Street, Montpelier, VT 05602
1-800-631-7788 or 1-802-282-2900
1-888-236-5966 (Emergency request for external appeal)

Additionally, a consumer assistance program can help you file your appeal. Contact:
Vermont Legal Aid, Office of Health Care Ombudsman
264 North Winooski Avenue, Burlington, VT 05402
1-800-917-7787 or 1-802-863-2316; TTY: 1-888-884-1955 or 1-802-863-2473
www.vtlegalaid.org

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers: $7,466**
- **Plan pays** $5,999
- **Patient pays** $1,467

Sample care costs:

Hospital charges (mother)	$2,714
Routine obstetric care	$2,084
Hospital charges (baby)	$852
Anesthesia	$905
Laboratory tests	$527
Prescriptions	$173
Radiology	$176
Vaccines, other preventive	$35
Total	**$7,466**

Patient pays:

Deductibles	$500
Co-pays	$0
Co-insurance	$817
Limits or exclusions	$150
Total	$1,467

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers: $5,490**
- **Plan pays** $4,956
- **Patient pays** $534

Sample care costs:

Prescriptions	$2,889
Medical Equipment and Supplies	$1,311
Office Visits and Procedures	$725
Education	$288
Laboratory tests	$137
Vaccines, other preventive	$140
Total	**$5,490**

Patient pays:

Deductibles	$0
Co-pays	$534
Co-insurance	$0
Limits or exclusions	$0
Total	$534

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.