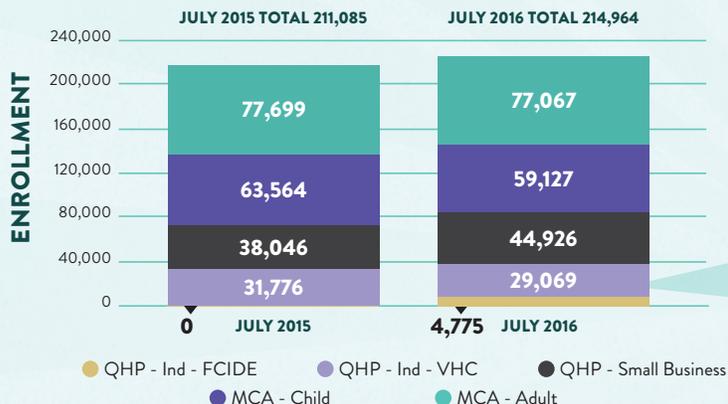


# VERMONT HEALTH CONNECT JULY 2016 DASHBOARD

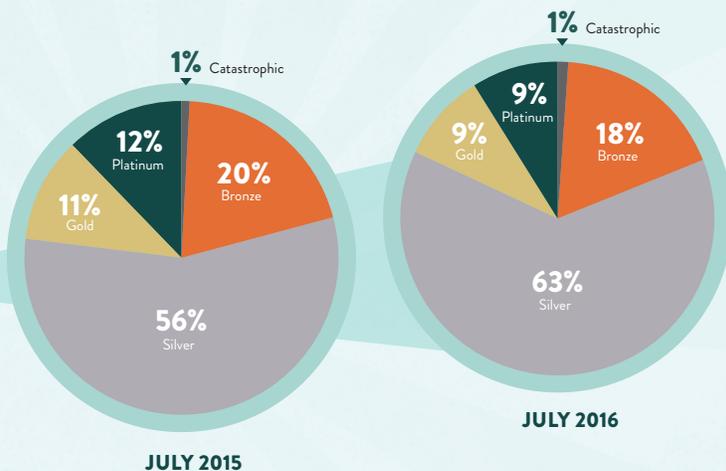
## COVERED VERMONTERS

### INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



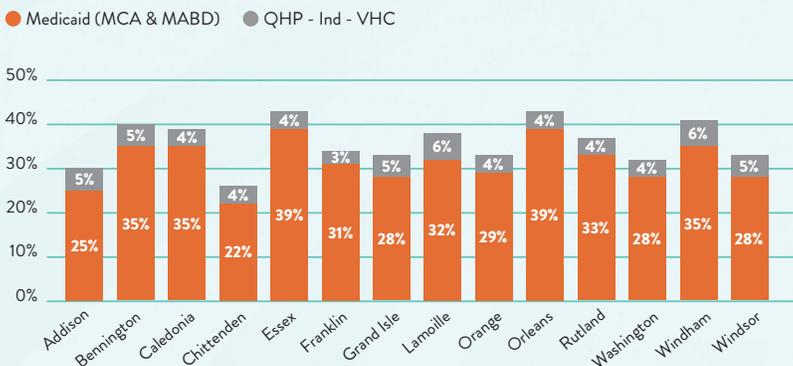
Note: Effectuated enrollments for QHP as reported by insurers to VHC. As of January 2016, individuals have the option for Full Cost Individual Direct Enrollment (FCIDE) in addition to VHC managed enrollment. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

### QHP INDIVIDUAL VHC (QHP - IND - VHC) COVERAGE BY METAL LEVEL

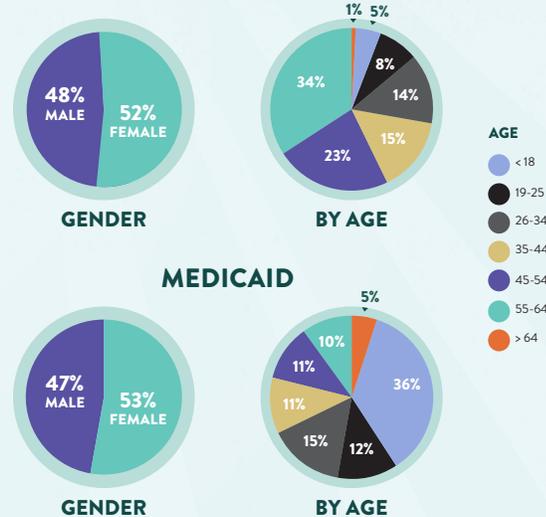


## DEMOGRAPHICS

### PERCENTAGE OF COUNTY BY TYPE OF HEALTH COVERAGE



### QHP - IND - VHC



### WHERE DO VERMONTERS LIVE?



## WHO IS NEW

### QHP INDIVIDUALS WHO ARE YOUNG ADULTS (26-34)



22% of new enrollments

12% of re-enrollments

### QHP INDIVIDUALS RECEIVING FINANCIAL HELP

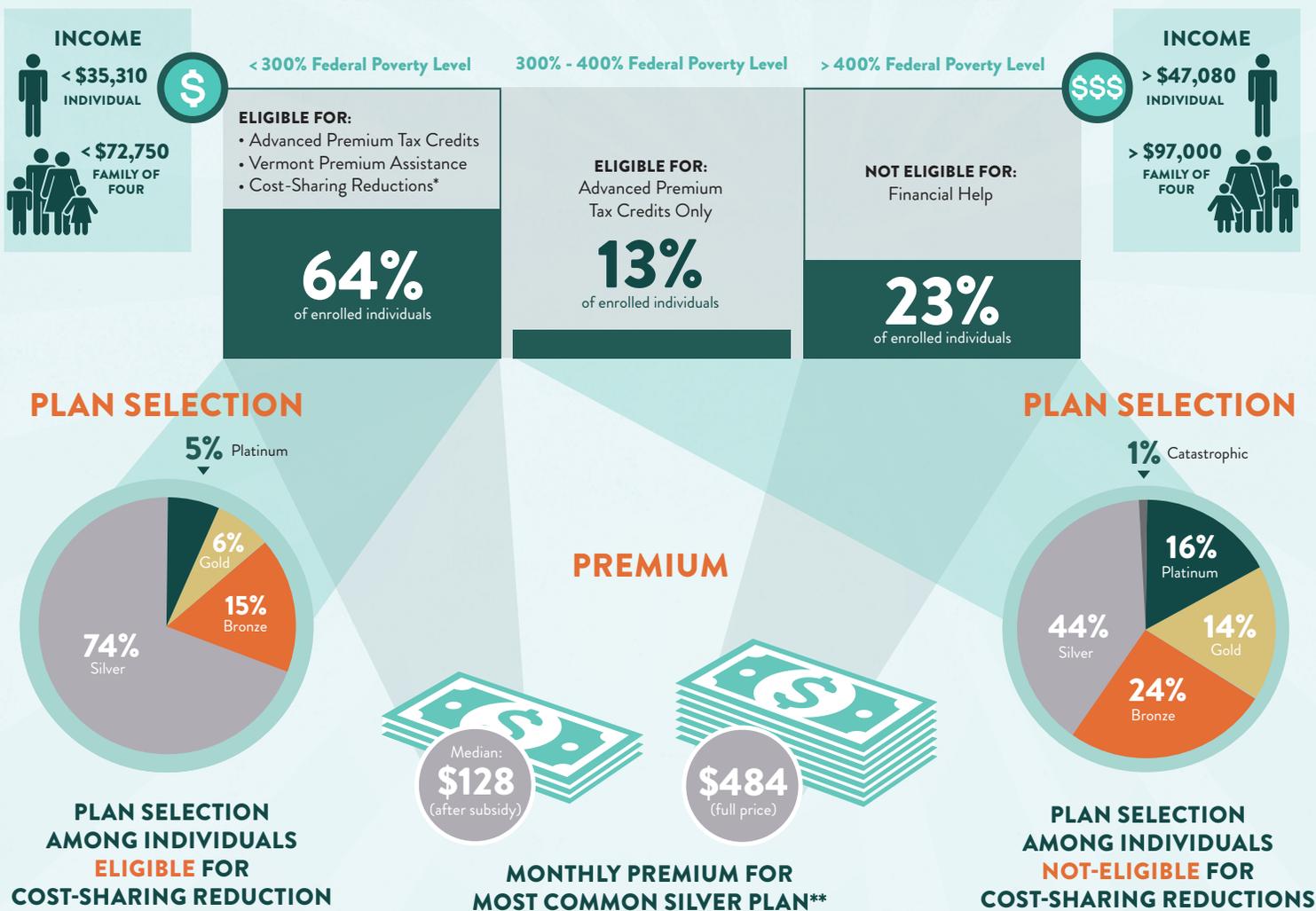


88% of new enrollments

74% of re-enrollments

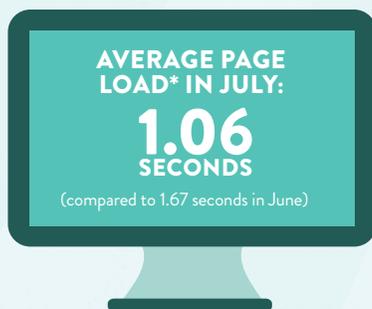
# FINANCIAL HELP

## WHO GETS FINANCIAL HELP TO PURCHASE A QHP AND WHAT ARE THEY PAYING FOR HEALTH CARE?



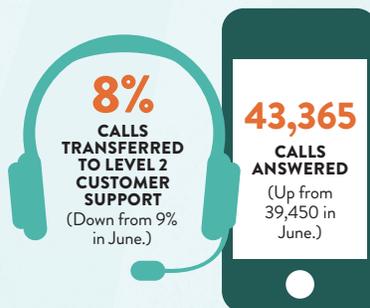
# CUSTOMER SUPPORT

## ONLINE



\*Service level agreement calls for average page load to not exceed two seconds.

## BY PHONE



## IN PERSON



\*\*Unique interactions with individuals lasting at least 10 minutes, including those that result in an application and follow-ups for health coverage.

\*Note: There are four tiers of cost-sharing reductions. Depending on income, an individual in a Standard Silver CSR plan could have a deductible between \$100 and \$2,000 and a maximum out-of-pocket between \$500 and \$4,500.

\*\*The BCBSVT Standard Silver Plan is the most common plan. To see which plan will likely have the lowest total costs for your particular family situation please click "Decision Tools" at <http://VermontHealthConnect.gov>