

Medicaid & Exchange Advisory Board
Meeting Minutes
November 20, 2017

Page 1

Board Members Present: Kay Van Woert, Amy Vaughan (phone), Rebecca Heintz, Joan Lavoie, Gladys Konstantin, Dale Hackett, Paul Bakeman, Julie Tessler, Georgia Maheras, Nate Waite and Mike Fisher.

Board Members Absent: Sharon Winn, Michelle Fay, Lisa Maynes, Laura Pelosi, Sharon Henault, Jessa Barnard and Vaughn Collins.

Other Interested Parties Present: Kelly Lange (BCBSVT), Jill Sudhoff-Guerin (Vermont Medical Society), Kirsten Murphy (Vermont Developmental Disabilities Council), Susan Gretkowski (MVP, phone), Toby Howe (MMR, phone), Brendan Hogan (Optum, phone) and Lucie Garand (Downs Rachlin Martin, phone)

Staff Present: Department of Vermont Health Access (DVHA): Commissioner Cory Gustafson, Deputy Commissioner Michael Costa, Erin Carmichael, Dani Fuoco, Amy Simons and Molly Waldstein; Vermont Department of Health (VDH): Betty Morse

HANDOUTS

- Agenda
- Global Commitment Register (handout)
- October Meeting minutes (handout)
- Health Care Advocate's Report (presentation)
- Scorecards at AHS (presentation)

*all are posted to the VHC website

CONVENE

Mike Fisher and Julie Tessler chaired the meeting.

Welcome/Introductions/Approval of Minutes

Board members and meeting attendees introduced themselves around the room. A quorum was not present.

Health Care Advocate's Report—Mike Fisher

Mike Fisher, Chief Health Care Advocate, gave an update on the recent activities of that office. His presentation included:

- Office of the Health Care Advocate staffing
- Number and description of calls to the HCA
- Pharmacy referral service
- Webpage triage system
- Standards of affordability

The full presentation can be viewed online at:

http://info.healthconnect.vermont.gov/sites/hcexchange/files/Advisory_Board/HCA%20MEAB%20Presentation.pdf

Medicaid & Exchange Advisory Board
Meeting Minutes
November 20, 2017

Page 2

Department of Vermont Health Access Commissioner's Report—Cory Gustafson

Cory Gustafson, Commissioner of the Department of Vermont Health Access (DVHA), updated the group on recent developments within his department. The discussion included:

- DVHA goals
 - Performance is a priority
- Staffing and structure
- Health IT projects
 - Governance structure
 - Integrated eligibility (modular approach)
 - MMIS
 - Health information technology
 - Shared services
- VITL independent assessment
- Contracting
- Results-based accountability

Scorecards at AHS—Erin Carmichael

Erin Carmichael, Quality Improvement Administrator, described the DVHA Scorecard program, a performance management methodology for achieving results-based accountability. The discussion included:

- Program measures from three categories:
 - How much we're doing
 - How well we're doing it
 - Are people better off as a result
- Tool allows for easy communication to external stakeholders
- Population accountability—includes desired outcome for population
- Performance accountability—includes key performance measures for each unit
- Target values expected to change over time
- Meaning and frequency of evaluation measures

The full presentation can be viewed online at:

http://info.healthconnect.vermont.gov/sites/hcexchange/files/Advisory_Board/MEAB%20SC%20presentation%2011_17.pdf

Department of Children and Families—Ken Schatz

Ken Schatz, Commissioner of the Department of Children and Families (DCF), gave an update on the issues currently impacting his department. The discussion included:

- Homelessness support activities enhanced by CMS funding
- Children's Integrated Services
 - Serves children between 0-3 years old
 - Includes a regional approach

Medicaid & Exchange Advisory Board
Meeting Minutes
November 20, 2017

Page 3

- Challenges with capped rates
- Child Welfare
 - Loss of Medicaid funding for Woodside secure residential treatment facility
 - Potential resumption of funding with CMS
 - May transition to psychiatric residential treatment program
 - CMS requirement that Woodside serve residents up to 21 years of age presents challenges
- CMS funding change impacts children in residential programs.

Feedback and Comments

Mike Fisher and Julie Tessler, co-chairs, invited MEAB members to offer their suggestions for future meeting topics. Suggestions included:

- Children
- Measures
- Affordability
- Dashboards
- ACO pilot program
- Contracting between Medicaid and ACO
- Provider access
- Work groups

Public Comment

There was no public comment.

Adjournment

The meeting was adjourned at 12:11 PM.

Topics for Regular Update:

- Vermont Health Connect Quarterly Update
- Commissioner Updates (Current Topics Discussion)
- GC Waiver (as Necessary)
- Quarterly Advocate Report (Legal Aid)

Future Meeting Topics:

- VHC Quarterly Update
- Provider Workforce
- MMIS Update

Medicaid & Exchange Advisory Board
Meeting Minutes
November 20, 2017

Page 4

Next Meeting

December 18, 2017

Time: 10:00AM – 12:00PM

Site: DVHA, State Office Complex, Waterbury, VT

Please visit the Advisory Board website for up-to-date information:

http://info.healthconnect.vermont.gov/advisory_board/meeting_materials