Open Enrollment

Zack Goss
Director of Customer Communication,
Department of Vermont Health Access (DVHA)

Stacy DeSisto
Assister Program Manager,
Department of Vermont Health Access (DVHA)

November 1, 2023



THIS MEETING IS BEING RECORDED.

This recording and all paper and electronic copies of materials presented or shared on the screen will be subject to Vermont's Public Records Act, 1 V.S.A. §§ 315 et seq., and will be made available to the general public upon request.

Participants are responsible for ensuring that no confidential or proprietary information is presented or discussed in the meeting and associated materials.



Introduction

The Mission of the Department of Vermont Health Access is to improve the health and well-being of Vermonters by providing access to quality health care cost-effectively.







Medicaid: State-funded health insurance for eligible people in need of financial support.



Qualified Health Plans: insurance plans that you purchase through Vermont Health Connect and are administered by Blue Cross Blue Shield, MVP Health Care and/or Northeast Delta Dental.



Why Get a Qualified Health Plan?

- 1. Not eligible for Medicaid (or another Government-funded insurance plan)
- 2. No access to another insurance option. Or their other option is unaffordable.





What is Open Enrollment?

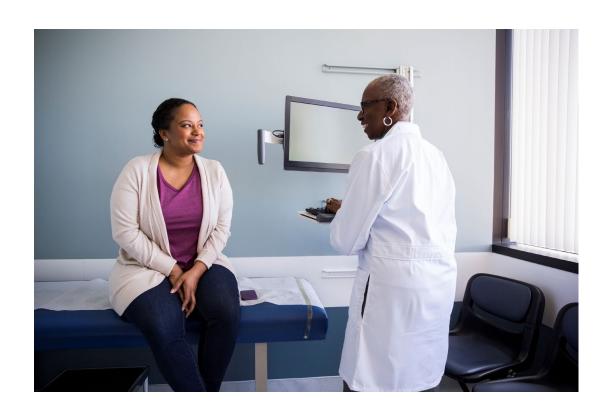


Open Enrollment

When the doors to **enroll** or **change** your insurance plan swing wide open for a limited time.



Why Does Open Enrollment Exist?



To ensure insurance remains affordable.

For overall health and well-being



Why is Open Enrollment Important?

It only happens once a year.

If you miss it, you might have to wait another full year to get the best insurance plan for you.





Important Dates

November 1, 2023

Open Enrollment STARTS

December 15, 2023

Enroll by 12/15 if you want your insurance to start on January 1.

January 15, 2024

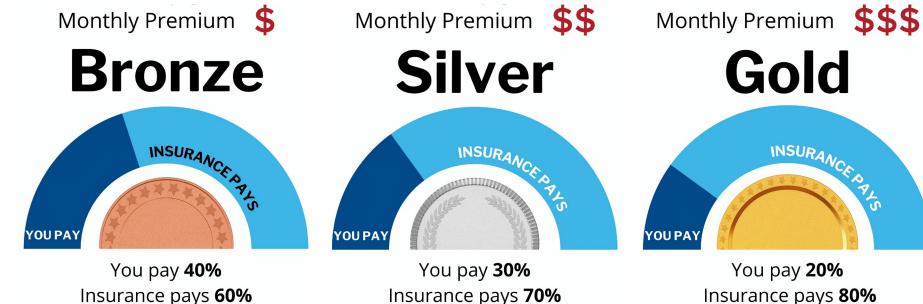
LAST DAY of Open Enrollment



Finding the Right Plan for You



Available Plans



Platinum \$\$\$



You pay **10%** Insurance pays **90%**

There are a variety of health care plans available in Vermont, each designed to meet different levels of need. These plans come in what we call "metal levels," They don't refer to the quality of care you receive. Instead, the level you choose is all about how you and the insurance company split the cost of your care.



Key Terms

Premiums

Premiums are like your monthly subscription fee for health insurance.

Deductibles

Deductibles are the amount you pay for covered health care services before your insurance plan starts to kick in and cover costs.

Copayments

Copayments are fixed amounts you pay for services, such as doctor visits or prescriptions after you've met your deductible.



The Plan Comparison Tool



Watch this video on the VHC website at -- https://info.healthconnect.vermont.gov/compare-plans/plan-comparison-tool



Financial Assistance

1. Premium Tax Credits (PTC)

- In advance, so you pay less each month for your health insurance premium;
- At the end of the year when you file your taxes; or
- Part in advance, and part at the end of the year when you file taxes.
- 2. Cost-sharing reductions
- 3. Vermont Premium Assistance

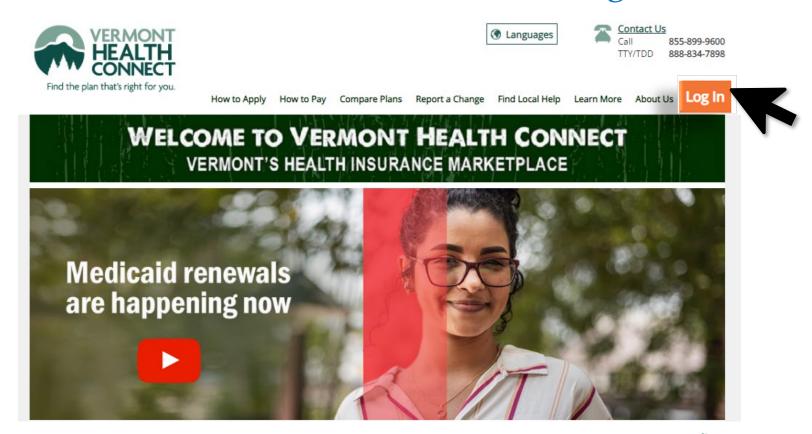






How to Enroll?

Go to: VermontHealthConnect.gov





Other ways to Enroll



Paper



Phone 1-855-899-9600



In-Person



Common Questions

- How do I find out if a plan covers my medical needs or prescriptions?
 - Plan Comparison Tool
 - Insurance Carriers
- What if I end up needing insurance outside of Open Enrollment?
 - Special Enrollment Periods
- How do I manage my financial assistance?
 - Tell us about any changes to your information.





Stay Informed

Online

VermontHealthConnect.gov/Learn-More

Facebook

Vermont Health Connect

X (Twitter) or YouTube

@VTHealthConnect



Key Takeaways



Open Enrollment is **November 1, 2023 – January 15, 2024**



Financial Help is available!



Use the **Plan Comparison Tool** to estimate financial help and browse plans.



Vermont Health Connect is here to help: 1-855-899-9600 or at VermontHealthConnect.gov



Thank you

Vermont Health Connect Customer Service:

1-855-899-9600

For more education and to apply online:

<u>VermontHealthConnect.gov</u>

With questions about this presentation: AHS.VTHealthConnect@Vermont.gov



