

A how-to guide for completing a Change of Circumstance or Renewal Form through self-service

Department of Vermont Health Access

Updated August 2023

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## Purpose

This document is to be used as a guide when completing a Change of Circumstance and/or Renewal Form using the self-service tool in the VHC Portal.

\*\*Please note that this is subject to change.\*\*

## How to Use

This guide is designed to walk you through examples of self-service Changes of Circumstance and Renewal Forms by highlighting the basic steps. Use the links in the <u>Table of Contents</u> to skip to the desired section. Click <u>BACK TO</u> <u>TOP</u> at the bottom of any page to return to the top of the document.

Each section in this guide features screenshots of a fake case. The order of screenshots is dependent on answers to previous questions and the selected scenario. This document is intended as a guide and may not apply to every scenario.

## Section 1: Change of Circumstance

To complete a Change of Circumstance (CoC) through self-service, log into the VHC Portal and navigate to the home screen. Under **My Applications**, follow the hyperlink to begin the change.

Му Ар	plicati	ons			
🚹 Has your i	nformation chang	ed? <u>Click here</u>			
МҮ АРР	LICATIONS	MY RENEWALS			
DATE	APPLICANT	APPLICATION NAME	BENEFITS APPLYING FOR	STATUS	ACTIONS
07/26/2023	Joe Vermonter	Joe Vermonter - Medicaid	Medicaid	Active	La Download I≣ View
07/26/2023	Joe Vermonter	Joe Vermonter - Health Insurance	Health Insurance	Active	La Download I Download La

On the next screen, select the **type of change** you would like to submit. If the change type is not listed in the drop-down, you will need to call the customer support center to complete the change.

Submit a Change	of Circumstance	
Step 1:What Kind of Please select the appropriate change type	Change? from the drop-down list.	
Change Type:	<b>~</b>	
Comments (Optional Feel free to tell us more about why you're household."	e reporting this change. For example, "We have a	new income in the
		Next >
	Change Type options:	
Addition of a Household Member Address Citizenship/Immigration Status Contact Preferences Disability Status	Health Coverage Information Help Paying for Coverage Incarceration Status Income	<u>Tax Filing Status</u> <u>Name</u> <u>Social Security Number</u> <u>Date of Birth</u>

ВАСК ТО ТОР

<u>Note</u>: Once the Change Type has been selected, you will be given the option to enter the date that the change occurred. The **Effective Date** should never be changed; please leave the default (today's) date.

Submit a Change of Circumstance
Step 1:What Kind of Change?
Please select the appropriate change type from the drop-down list.
Change Type: Address
Which change type should I select?
Which changes require me to call the Customer Support Center?
Step 2:When Did the Change Occur?
Please enter the date this change occurred, in the format MM/DD/YYYY. For example, if you are reporting a change that happened on January 2, 2014, you should enter 01/02/2014.
Effective Date: 07/26/2023
Comments (Optional)
Feel free to tell us more about why you're reporting this change. For example, "We have a new income in the household."
Next >

To discard the change and select a different change type, select **Restart** at any time. To save the change and return to it later, select **Save And Exit**. Saved changes can be resumed from the My Applications page under the My Changes tab.



The **External Verification** screen appears during every change. The customer must agree and select "Yes" to continue. Selecting "No" will result in an error message stating the change cannot be completed.

External Verification	2 Restart	X Save And Exit
By choosing "Yes," I'm indicating that I understand my information will be ch agencies like the Internal Revenue Service (IRS), Social Security, and the Dep Security. I also understand my information will be kept secure and will only b household information.	ecked with s partment of F e used to hel	tate and federal Iomeland Ip verify my
I understand the above information and wish to continue with the application process.	*	○ Yes ○ No
	Back	Next >

ВАСК ТО ТОР

Before submitting the change, review the **Confirmation** page to ensure the information is correct. Fields that have been changed/updated will be indicated with the below icon:

Confirmation	😂 Restart) 🗙 Save And Exit
Please confirm the information below is correct.	
- Contact Person	✓ Edit
Contact person:	Joe
✓ Contact Details	🖋 Edit
Home Phone (XXX-XXX-XXXX):	802-888-0202
Work Phone (XXX-XXX-XXXX)	
Cell Phone (XXX-XXX-XXXX):	
Email Address:	joe.vermonter@gmail.com 🤰

#### Once the information has been reviewed, select "Yes" for each acknowledgement and click **Confirm**.

If anyone on this application enrolls in Medicaid, I am giving Vermont Health Connect rights to pursue and get any money from other health insurance, legal settlements, or other third parties. I am also giving to Vermont Health Connect rights to pursue and get medical support from a spouse or parent.	*	● Yes ○ No
<ul> <li>I know that I must tell Vermont Health Connect if information I listed on this application changes. I know I can make changes by visiting VermontHealthConnect.gov and clicking on "My Account" or calling 1-855-899-9600. I understand that a change in my information could change my eligibility and the eligibility for other members of my household.</li> </ul>	*	® Yes ○ No
<b>1</b> As a Navigator or Broker, I have conferred with the applicant to assure to the best of my ability that the information provided is accurate. I am signing this application under penalty of perjury, which means I have provided true answers to all of the questions to the best of my knowledge. I know that I may be subject to penalties under federal law if I intentionally provide false or untrue information.	*	® Yes ○ No
		✓ Confirm

## Addition of a Household Member

Adding someone to the application, even if this person is not enrolling in health coverage. Examples include adding someone because of marriage, moving into the same home, becoming a tax dependent, or other reasons.

**<u>Note</u>**: This change type may not be used to report a birth. Call the customer service center to report a birth in the household.

When adding a member to the household, you can select from the below options:

- a. Adoption
- b. Birth (do not select this change type)
- c. Foster care change
- d. Loss of eligibility for health coverage
- e. Marriage
- f. Domestic Partnership
- g. Civil Union
- h. Gained dependent by court order
- i. Other

Adding an Individual to the Application	(€ Restart) 🗙 Save And Exit	
Please tell us about why you're adding someone to your application Did any of these events happen in your family? *	n.	Select the reason for the addition of the household member.
	Next >	
Household Member 5	×	
Middle Name:	Mark	
1 Last Name: *	Vermonter	
<ul><li>Suffix:</li><li>Other Name (Maiden or Former Name):</li></ul>		Enter the new household
Birth Date (MM/DD/YYYY): *	03/06/2013	sex, and marital status.
1 Sex: *	Male O Female	
Marital Status:     Note: If you are a victim of domestic violence and applying separately from your spouse, you may indicate that you are "never married" on the application to get help paying for coverage.	Never Married 💙	
+	Add Another Household Member	
	Back Next >	

ВАСК ТО ТОР

BACK	TO 1	ГОР



People Applying for Health Ins	Surance Restart Save And Exit	
*) Required		Indicate whether the new household
Please select all of the people who need health insurance th [Check all that apply]	rougn vermont Health Connect.	through VHC.
To check or uncheck a name, click in the box next to the name.		
🖉 Joe		If the new household member is applyin
🗹 Debbie		for coverage, you will be required to answ
Thomas		follow-up questions regarding
Z Linda		citizenship/immigration, income, health
Mark.		<u>coverage</u> , etc. Refer to the appropriate
	Back Next >	
Home Address	2 Restart X Save And Exit	
Required		
Address 1		
1) Street Address (Line 1): *	123 Main St	
Apartment or suite number (Line 2):		If the new household member lives at the
O City: ★	Burlington	same address, check the member's name
0 State: *	Vermont 🗸	
() County: *	Chittenden 💙	
IP code (XXXXX): *	05401	
Please select the household members who live at this address:		
V Joe		
Debbie		
Thomas		
🖾 Linda		
Mark		
Please select all of the household members that do not have a home	e address:	
🗆 Joe		
Debbie		
Thomas		
🗋 Linda		
□ Mark		
	+ Add Another Address	

## VHC Self-Service Guide

	VHC Self-Service	Guide
loe's Relationshins: Children	⑦ Restart X Save And Exit	
Please tell us how people are related in your home. If these people are no the question by clicking "Next"	t related in this way, please skip	Indicate the new household member's
Please choose whom Joe is a parent or step-parent of:		relationship(s) with other household
🖉 Debbie		member(s).
🖉 Thomas		
Mark		
	Back Next >	
People Who Expect to File Federal Taxes for 2023	C Restart X Save And Exit	
Please select the household member(s) who plan to file a federal income	tax return for 2023.	Indicate whether the new household
		member plans to file a federal income ta
		return for the current year.
□ Thomas		
🖾 Linda		
Nark		
	Back Next >	
Joe's Dependents on his Federal Income Tax Return for 2023	C Restart X Save And Exit	
Who does Joe plan to claim as a dependent on his federal income tax retu	urn for 2023?	Indicate whether the new household
2 Debbie		member will be claimed as a dependent b
Thomas		another tax filer in the household.
🗌 Linda		
Mark		
	Back Next >	
Mark's Social Security Number	C Restart X Save And Exit	
Providing Mark's Social Security number is helpful even if he or she doe because it speeds up the process. We use Social Security numbers to ch information so we know who's eligible for help in paying for health insu	sn't want health insurance leck income and other irance	
If you do not want to share Mark's Social Security Number, click "Next"	to skip this question.	Enter the new household member's Socia
If someone wants help getting a Social Security Number, call 1-800-772 socialsecurity.gov. TTY users call 1-800-325-0778.	2-1213 or visit	Security Number.
What is Mark's Social Security number? (no dashes or spaces; e.g., 987654321)		
	Back Next >	

## Address

A change to address information. Examples include moving to a new address, changing which household members live at which address, or whether the primary contact's mailing address is the same as their home address.

to the household members that live there. Please r	nake any changes on this screen. You can make	
ges to an existing address, add a new address by c ess by clicking the X. If someone spends time living	acking Add Another Address, or remove an at two or more addresses, please only list him or	
once, at the address where he or she spends the gre cation does not have a home address, you can also	eatest number of nights. It someone on your indicate that below.	
Address 1		Indicat
🕽 Street Address (Line 1): ★	123 Main St	addres
Apartment or suite number (Line 2)		live
Population of suite number (Line 2).		house
)City: *	Burlington	
) State: *	Vermont 🗸	16 + 1-
- - · · •		IT TH
County: *	Chittenden 🗸	addr
] ZIP code (XXXXX): *	05401	
lease select the household members who live at this add	ress:	If the
🖸 Joe		home
✓ Debbie		the st
✓ Thomas		city/t
🗹 Linda		
e select all of the household members that do not have a	home address:	
Joe		
Debbie		
Thomas		
Linda		
	+ Add Another Address	



Indicate the household's residential address, which household members live at this address, and any household members who do not have a home address.

If there is more than one home address for the household, click Add Another Address.

If the customer does not have a home address, enter "Homeless" as the street address. Use the same city/town as the mailing address.

Select **Yes** if the primary contact's home address is the same as their mailing address.

Select **No** if the primary contact has a different mailing address. The next screen will allow you to enter the mailing address.

## Citizenship/Immigration Status

Is Debbie either a Naturalized or Derived Citizen? \*

Gain or loss of citizenship and/or immigration status. Examples include changes to whether someone is a US citizen, details about immigration documentation, or information about qualified immigration status. This change may occur for a variety of reasons and it is important that information is reported accurately. Before starting the change, ensure all necessary documents are available.

Please select the person or people who have had a change in ci	itizenship status.	
People with a change in citizenship status:		Select the household
_ Joe		member(s) whose
Debbie		citizenship/immigration status
Thomas		has changed.
🗋 Linda		
	Next >	
Debbie's Citizenship Status	C Restart	
		Indicate whether the
Please tell us about Debbie's citizenship status.		
Please tell us about Debbie's citizenship status.  I S Debbie a US Citizen or a US National?	◯ Yes ® No	household member is a US
Please tell us about Debbie's citizenship status.         Is Debbie a US Citizen or a US National? *         If you are not sure please click here for more information.	⊖ Yes ⊛ No	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  Is Debbie a US Citizen or a US National?  If you are not sure please <u>click here</u> for more information.	○ Yes ● No	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  Is Debbie a US Citizen or a US National?  If you are not sure please <u>click here</u> for more information.	○ Yes ● No     Back   Next >	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  Is Debbie a US Citizen or a US National?  If you are not sure please <u>click here</u> for more information.	○ Yes ● No     Back   Next >	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  Is Debbie a US Citizen or a US National?  If you are not sure please <u>click here</u> for more information.	○ Yes  No Back Next >	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.         Is Debbie a US Citizen or a US National? *         If you are not sure please <u>click here</u> for more information.         More About Debbie's Citizenship	O Yes  No Back Next >	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  Is Debbie a US Citizen or a US National? * If you are not sure please <u>click here</u> for more information.  More About Debbie's Citizenshi	○ Yes ● No          Back       Next >         Back       Next >	household member is a US Citizen or US National.
Please tell us about Debbie's citizenship status.  If you are not sure please <u>click here</u> for more information.  More About Debbie's Citizenshi Status  Required	○ Yes ● No          Back       Next >         P       ? Restart       × Save And Exit	If the answer to the previous
Please tell us about Debbie's citizenship status.  If you are not sure please <u>click here</u> for more information.  More About Debbie's Citizenshi Status  Required Please tell us more about Debbie's citizenship status	○ Yes ● No          Back       Next >         p       Restart       Xave And Exit	If the answer to the previous question was <b>Yes</b> , indicate

○ Yes ● No

Next >

Back

whether the household member is a Naturalized or Derived Citizen.

ΒΑϹΚ ΤΟ ΤΟΡ

## Is Debbie Lawfully Present?

#### ( 🖌) Required

As a non-US Citizen, Debbie may be able to qualify for help paying for coverage if she is lawfully present.

People who are "lawfully present" are immigrants or non-US citizens who have been legally admitted into the United States. They must not have stayed longer than the period for which they were admitted or they may have current permission from the U.S. Citizenship and Immigrant Services (CIS) to stay or live in the U.S.

#### Is Debbie lawfully present in the US?

🗆 Yes

🔁 Restart 🛛 🗙 Save And Exit

This person understands that if they don't answer this question, they won't be eligible for full Medicaid or Qualified Health Plan coverage and will be considered for only coverage of emergency services.

If you need more information about lawful presence, please click here.

Back	Next >

## If the answer to the citizenship question was **No**, indicate whether the household member is lawfully present.

Does Debbie Have Eligible Immigration Status?
Another way that non-US Citizens can qualify for help paying for coverage is by having eligible immigration status.
These are some of the groups who have eligible immigration status:
<ul> <li>Lawful Permanent Resident (LPR/Green Card holder)</li> <li>Asylee defined in § 208 of INA</li> <li>Refugee</li> <li>Cuban/Halitan Entrant</li> <li>Individual admitted to US under § 207 of INA</li> <li>Amerasian</li> <li>Battered spouse, child, parent</li> <li>Victim of Trafficking and his/her Spouse, Child, Sibling or Parent</li> <li>Paroled into US</li> <li>Conditional Entrant before 1980</li> <li>Granted Withholding of Deportation or Withholding of Removal, under the immigration laws or under the Convention against Torture (CAT)</li> <li>Lawful Temporary Resident</li> <li>Member of a federally-recognized Indian tribe or American Indian Born in Canada</li> <li>Honorably discharged veterans, their spouse or unmarried surviving spouse or unmarried dependent children</li> <li>Active duty US military, their spouse and unmarried dependent child</li> </ul>
If you need more information about your immigration status, please <u>click here</u> or you can call 1-855- 899-9600 for help.
1 Does Debbie have eligible immigration status? * O Yes O No
Back Next >

If the answer to the lawfully present question was **Yes**, indicate whether the household member has eligible immigration status.

Debbie's Immigration Document	C Restart X Save And Exit
What immigration documents does Debbie have?	
Document type:	~
	Back Next >

If immigration documentation is available, select the document type from the drop-down.

If documentation is not available, click **Next**.

Select the type of immigration document from the list:

- a. Permanent Resident Card ("Green Card," I-551)
- b. Temporary I-551 Stamp (on passport or I-94, I-94A)
- c. Machine Readable Immigrant Visa (with temporary I-551 language)
- d. Employment Authorization Card (EAD, I-766)
- e. Arrival/Departure Record (I-94, I-94A)
- f. Arrival/Departure Record in foreign passport (I-94)
- g. Foreign passport
- h. Reentry Permit (I-327)
- i. Refugee Travel Document (I-571)
- j. Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)
- k. Certificate of Eligibility for Exchange Visitor (J-1) Status (DS2019)
- I. Notice of Action (I-797)
- m. Other documents or status types

Debbie's Immigration Docum	ent
Details	
(+) Required	

Alien number (XXXXXXXX):		
Card Number:		
Please click <u>here</u> for guidance on locating Alien number and Card number		
Document expiration date (MM/DD/YYYY):		
Category code:		
	Back	Next >



CRestart X Save And Exit

#### **Contact Preferences**

A change to the household's communication preferences. Examples include preferred contact person, language of contact, phone numbers, email addresses, and whether the contact person's mailing address is the same as their home address. If the change is related to a household member's home address, select the <u>Address</u> change type instead.

It is important to keep contact preferences up to date to ensure notices and other communications are received in a timely manner. Without the most current contact information, there may be delays in communication.

Contact Person	(♂ Restart) ★ Save And Exit	
Who's the main contact in your household? Contact person:	Next >	Indicate which household membe the main contact for the househo
Contact Details (*) Required How can we contact Joe? You must provide at least one way to reach Joe, which can be a l or email. If you do not have a phone number or email address, please enter field.		
<ul> <li>Home Phone (XXX-XXX-XXXX):</li> <li>Work Phone (XXX-XXX-XXXX):</li> <li>Cell Phone (XXX-XXX-XXXX):</li> <li>Cell Phone (XXX-XXX-XXXX):</li> <li>Email Address:</li> <li>Preferred spoken language:</li> <li>Preferred written language:</li> <li>What is the best way to get in touch with Joe?</li> </ul>	802-888-0202	Add or update phone numbers, email address, preferred languag and the best method for reachin the primary contact.
(If you choose home phone, work phone or cell phone, you will receive all notices, invoices and other information through postal mail.) Reaching Joe via Mail	Back Next >	Select <b>Yes</b> if the primary contact home address is the same as the
(*) Required		mailing address.
Is Joe's mailing address 123 Main St, Burlington? *	⊖ Yes ⊛ No	Select <b>No</b> if the primary contact h a different mailing address. The no
	Back Next >	screen will allow you to enter th mailing address.

## Disability Status

Gain or loss of disability for selected household member.

Change in Disability Status	
Please select the person or people that have had a change in disability status. People with a change in disability status:	Indicate which
<ul> <li>Joe</li> <li>Debbie</li> <li>Thomas</li> </ul>	household member has had a change in disability status.
□ Linda	
Next >	

Joe's Disability Status	2 Restart	X Save And Exit
Please tell us if Joe's disability information has changed.		
Does Joe have a physical disability or mental health condition that limits their ability t work, attend school, or take care of their daily needs?	o <b>*</b>	○ Yes ® No
	Back	Next >

Answer the follow-up question for the household member whose disability status has changed.

## Health Coverage Information

A change to health coverage or access to health coverage from other sources. Examples include changes to eligibility for or enrollment in employer-sponsored insurance, TRICARE, or Medicare.

When changing/updating health coverage information for the household, you can select from the below options:

- a. Employer-sponsored insurance
- b. Medicaid/Dr. Dynasaur
- c. Medicare
- d. TRICARE
- e. VA Health
- f. Peace Corps
- g. Individual Health Insurance
- h. Other limited benefit coverage

Depending on the type of coverage selected, additional information may be required, such as a policy ID.

Change in Health Coverage (★) Required	Indicate whether the change is related to an
Please tell us if you would like to report a change about an offer of employer-sponsored insurance.	offer of employer-
Would you like to report a change related to an offer of employer-sponsored insurance? * O Yes O No	sponsored insurance for any/all household
Back Next >	member(s).

#### **Employer-Sponsored Insurance**

If the coverage change is related to insurance offered by an employer, answer the below follow-up questions.

Who works for this employer?	
You are reporting a change to an offer of employer-sponsored insurance. Please tell us which person in your household works for the employer who offers or offered this insurance. If no one on the application works for that employer, please click Next. Household member who works for the employer:	Select the household member who works for the employer offering
	insurance.
Back Next >	

VHC Self-Service Guide	
Does Burlington School District Offer Restart Save And Exit Health Coverage?	
<ul> <li>(★) Required</li> <li>Please tell us if Burlington School District offers health insurance to the employee or the employee's family members in 2023. Please answer Yes to this question if Burlington School District offers insurance, even if the employee or the employee's family members are not enrolled.</li> <li>Is anyone in the household eligible for health insurance offered by Burlington School ★ ● Yes ○ No District?</li> <li>Back Next &gt;</li> </ul>	Indicate whether any household member is offered health insurance through the employer.
People Eligible for Health Coverage Restart Save And Exit from Burlington School District	
Please tell us which household members are eligible to enroll in health insurance from Burlington School District. Please select the person's name even if they are not enrolled.         People eligible for Burlington School District's health insurance:         Joe         Debble         Thomas	Choose the household member(s) who is <b>eligible</b> to enroll in the employer- sponsored insurance.
□Linda Back Next >	
People Enrolled in Health Coverage from Burlington School District	
Who is currently enrolled in this health insurance from Burlington School District.         People enrolled in Burlington School District's health insurance:         Joe         Debbie         Thomas	Choose the household member(s) who is <b>enrolled</b> in the employer- sponsored insurance.
□ Linda Back Next >	

## Burlington School District's Health Coverage Details

#### 

(🛖) Required

Tell us about Burlington School District's health coverage for 2023.

If you need help with this question, you can print out and complete the Employer Coverage Tool. Give it to Burlington School District to get the information you need for this section. <u>Click here to download</u> the Employer coverage tool.

The Employer Coverage Tool provides step-by-step instructions to answer the questions in this section.

● Does Burlington School District offer health insurance that meets the minimum value ★ ● Yes ○ No standard? A health plan meets this standard if it's designed to pay at least 60% of the total cost of medical services for a standard population. If you are unsure, contact your employer or insurance carrier for help.

Back	Next >

#### Indicate whether the employer-sponsored insurance meets the minimum value standard.

<b>Burlington School</b>	District's Health
Coverage Details	

🔁 Restart	× Save And Exit

~

( 🖌) Required

Tell us about Burlington School District's health coverage for 2023.

If you need help with this question, you can print out and complete the Employer Coverage Tool. Give it to Burlington School District to get the information you need for this section. <u>Click here to download</u> the Employer coverage tool.

The Employer Coverage Tool provides step-by-step instructions to answer the questions in this section.

0	Does Burlington School District offer health insurance that meets the minimum value	*	۲	Yes	0	No
	standard? A health plan meets this standard if it's designed to pay at least 60% of					
	the total cost of medical services for a standard population. If you are unsure,					
	contact your employer or insurance carrier for help.					

Next, we'll ask a question about the plans available from Burlington School District. Please answer this based on the lowest-cost individual plan available. This means the lowest cost plan for just the employee alone. This plan must also meet the minimum value standard.

🕕 How much would Linda have to pay in premiums for this plan? ★

🕕 How often would Linda pay this? ★

Please answer the following questions based on the lowest-cost family plan. This means the lowest cost plan for everyone in the household who is eligible to enroll. This plan must also meet the minimum value standard.

	Back	Next >
1 How often would Linda pay this? *		~
How much would Linda have to pay in premiums for this plan?		

Once the previous question is answered, indicate the cost of both the **individual-only** and **family** premiums.

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\$

#### **Other Insurance**

If the coverage change is not related to insurance offered by an employer (e.g., Medicare, TRICARE, Medicaid, etc.), answer the below follow-up questions.

Who has the change in health coverage information?	Restart     X Save And Exit     Save And Exit	Indicate which household
Please select the person or people who have had a change in health coverage	information:	indicate which household
People with a change in health coverage information:		member(s) has had a
		change in health coverage
		Information.
Linda		
	Back Next >	
Household Health Coverage (*) Required Please think about the time period you are applying for coverage. We need to covered by other insurance during this time. If Thomas's insurance under one of these programs is ending and Thomas is insurance (including Medicaid or Dr. Dynasaur coverage) please answer "Mo	Restart X Save And Exit	
Please tell us if Thomas receives Medicaid/Dr.Dynasaur benefits. *	● Yes ○ No	coverage that is changing
Please tell us if Thomas is eligible for or enrolled in either Medicare Part A or Part B.	★ O Yes ® No	for the household member.
TRICARE? * (Don't check this if you have Direct Care or Line of Duty)	○ Yes ® No	
VA health care program? *	○ Yes ® No	
Peace Corps? *	○ Yes ● No	
Is Thomas enrolled in individual health insurance? Answer "No" if Thomas receives insurance through an employer, a spouse's employer, or a parent's employer.	★ OYes ® No	
Other limited benefit coverage (like a school accident policy)? $\star$	○ Yes ® No	
	Back Next >	

## Help Paying for Coverage

This change reflects if the household would like to change its decision to be screened for financial assistance (APTC, VPA, CSR, and Medicaid).

Would you like help paying for coverage?	C Restart	Save And Exit
You may qualify to pay less for health insurance through Vermont Health Con working families may qualify for a free or low-cost plan.	nect. In f	act, even
Vermont Health Connect will use information about your income to see if you Dynasaur or help lowering your monthly premiums for a private health plan.	qualify fo	or Medicaid/Dr.
To find out if you qualify, you must tell us about your family, your income, an have other health insurance available, like insurance you might get through a	d if you o In employ	r your family /er.
To apply for help with paying for your health insurance, click: "YES, I want he (At the end of this application, you can see what you qualify for.)	elp paying	J for coverage."
To skip this section and pay the full cost each month, click "No, I don't want	nelp payir	ng for coverage."
O po you want to find out if you and your family could get help paying for health insurance?	*	● Yes ○ No
YES, I want help paying for coverage		
NO, I don't want help paying for coverage		
		Next >

Indicate whether the household would like to be screened for financial assistance.

If any member of the household would like to be screened for MCA/financial assistance, the answer to this question must be **Yes**.

People Applying for Health Insurance	2 Restart	K Save And Exit
Please select all of the people who need health insurance through Vermont H [Check all that apply]	Health Connec	t.
To check or uncheck a name, click in the box next to the name.		
_ Joe		
✓ Debbie		
C Thomas		
🗋 Linda		
	Back	Next >



#### Incarceration Status

A change to whether someone is incarcerated or in prison, including whether someone is incarcerated pending disposition of charges. You may indicate whether this change will occur within 60 days.

Change in Incarceration Status	Save And Exit
Please select the person or people who have had a change in incarceration status. People with a change in incarceration status:	Indicate which household
_ Joe _ Debbie _ Thomas	manuate which household member(s) has had a change in incarceration status.
□ Linda	Next >

Joe's Incarceration Status	Restart Save And Exit
Please tell us about Joe's incarceration status.	
Is Joe incarcerated? *	⊖ Yes ® No
	Back Next >

Indicate whether the household member is currently incarcerated.

Joe's Incarceration Status	⑦ Restart (★ Save And Exit)
Please tell us about Joe's incarceration status.	
Is Joe incarcerated? *	● Yes ○ No
Is Joe pending disposition? *	⊖ Yes ⊛ No
	Back Next >

Answer the follow-up question for the household member whose incarceration status has changed.

If the household member is incarcerated, review their income and deduction information and make updates as needed. Refer to the <u>Income</u> section for additional details.

Joe's Income Sources
As a result of Joe's change in incarceration status, please review the information on this screen and make any necessary updates to their income.
A NOTE: Any changes made may affect eligibility for your current coverage.
<ul> <li>You can edit Joe's income information here. Below are a few common scenarios for income changes:</li> <li>If Joe has had a change in income amount (e.g. a raise) from the same employer, then: <ol> <li>On this screen, click Add Another Income Source and</li> <li>On the next screen you will need to end date the old income amount and</li> <li>On later screen(s) you will need to enter the details of the new income including the new income, income frequency, start date, etc.</li> </ol> We ask for this information in order to track the changes to Joe's income by date.</li></ul>
If Joe is reporting a one-time income (e.g. bonus or severance) from the same employer then click Next to make that update on the next screen.
If Joe was going to receive a job income but never did, then remove the income source by clicking on the X at the top right of that income source.
Income Source 1 X  What type of income does Joe have? Self-employmen V
+ Add Another Income Source
Back Next >

#### Income

A change in income or in income-related deductions. Examples include getting a new source of income, losing a source of income, or changing the amount of income or the dates that income is received.

<u>Note</u>: Please do not enter income changes with start/end dates in the future. Income changes should not be entered until the change occurs.

Change in Income	🔁 Restart) 🗶 Save And Exit)
Please select the person or people who have had a change in income. Household member with a change in income:	
□ Joe	
□ Thomas	
🗋 Linda	
	Next <b>&gt;</b>

Indicate which household
member(s) has had a
change in income.

Linda's Income Sources	Restart X Save And Exit
▲ NOTE: Any changes made may affect eligibility for your current cover	rage.
<ul> <li>You can edit Linda's income information here. Below are a few common sci If Linda has had a change in income amount (e.g. a raise) from the s 1. On this screen, click Add Another Income Source and</li> <li>2. On the next screen you will need to end date the old income and</li> <li>3. On later screen(s) you will need to enter the details of the new frequency, start date, etc.</li> <li>We ask for this information in order to track the changes to Linda's in</li> <li>If Linda is reporting a one-time income (e.g. bonus or severance) from make that update on the next screen.</li> <li>If Linda was going to receive a job income but never did, then remove at the top right of that income source.</li> </ul>	enarios for income changes: same employer, then: nount and income including the new income, income ncome by date. om the same employer then click Next to ve the income source by clicking on the X
Income Source 1 What type of income does Linda have?	Job v
	+ Add Another Income Source
	Back Next >

Follow the instructions to add another income source. **DO NOT** click the red X to delete previous income information.

C Restart X Save And Exit

## Linda's Job

(🖌) Required

Deduction Source." To take one away click the X.

Only include alimony paid from agreements finalized before 2019.

If you are reporting an income change from the same employer include the end date on the income source with the previous inc	(e.g. a raise ome amoun	e), I t.	olease make sure that you
🕦 Who is Linda's employer? ★			Burlington School District
How much does Linda get from this employer before taxes are taken out?	*	\$	23.00
🚺 How often does Linda earn this amount? ★			Hourly 🗸
When did Linda start earning this income? (MM/DD/YYYY) (If this income started before the date shown at the right, leave the date as it is.)	*		01/01/2023
<ul> <li>If this income stopped, when did Linda get the last payment? (MM/DD/YYYY) (Leave this blank if the income will continue and currently has no end date)</li> </ul>			
How much does Linda usually work per week for this employer?			
How many hours per week does Linda usually work for this employer?	*		40.0
Will Linda get any one-time income from this employer? This inclus severance payments.	des bonuses	and	★ Oyes ® N
			Back Next >
inda's Deduction Sources			C Restart X Save And Ex

Please think about all of the sources of deductions that Linda expects to get throughout 2023. For each deduction source, select the deduction type. To add another deduction source click "Add Another

List any of the deductions you're able to claim from the 'Adjustments to Income' section of schedule 1 of your 1040 federal income tax return. Please do not include any itemized deductions from schedule A.

- Review previous income information. If there is no change, click **Next**.
- If an income source has ended, follow the instructions to **add an end-date**.
- If a new income source was added, click **Next** until you are given the option to enter the relevant information.

# Add new deduction source(s) or edit existing sources. If none, click **Next**.

	Back	Next >
Linda's Income this Year	C Restart 1	K Save And Exit
Based on what you told us, if Linda's income is steady each month, then it is at year.	out \$47,97	71.43 per
Please note that you must report changes to your application, including income Connect in a timely manner. When you report income changes the amount of fi may also change.	e, to Vermo nancial hel	nt Health p you receive

1) Is this how much you think Linda will get in 2023? *	Yes	○ No
Back	Ne	ext >

Based on answers to previous questions, the system will calculate the household member's expected yearly income. Eligibility for programs is based on this yearly amount.

If this number is not representative of the household member's income, select **No** and indicate how much they expect to receive in the applicable year.

ВАСК ТО ТОР

+ Add A Deduction Source

## Tax Filing Status

A change to tax filing information. Examples include who is filing taxes, who is claimed as a dependent by other household members or by people outside the application, or whether a person plans to file jointly with their spouse. If you need to report a change to income-related deductions, choose the <u>Income</u> change type instead.

Household Tax Filing Status for 2023 Restart Save And Exit (*) Required	
In this section we will ask questions about federal income tax returns. You do not need to file taxes to be able to apply for health insurance. * People who get help lowering their monthly premiums do have to file taxes. * People who qualify for Medicaid/Dr. Dynasaur do not have to file taxes.	Indicate whether anyone in the household plans to file a federal income tax return for the current
<ul> <li>Does anyone on this application plan to file a federal income tax return for 2023? ★</li> <li>● Yes ○ No</li> </ul>	year.
Next >	
People Who Expect to File Federal Restart X Save And Exit Taxes for 2023	
Please select the household member(s) who plan to file a federal income tax return for 2023. Tax filers for 2023:	Indicate which household member(s) plan to file a federal
☑ Joe	income tax return for the current
Debbie	year.
Thomas	
🖉 Linda	
Back Next >	
Joe's Federal Income Tax Return for CRESTART Save And Exit 2023	
*) Required	For each household member who
Who does Joe plan to include on his federal income tax return for 2023?	follow-up questions. Tay filing
Does Joe plan to file a joint federal income tax return with his spouse for 2023? * • Yes • No	questions must be answered for
If you are married, you must file jointly to be eligible for help lowering the cost of your monthly premiums. There are exceptions, and you can call 1 (855) 899-9600 for more information.	all household members.
If you don't file jointly, you may still be eligible for Medicaid/Dr. Dynasaur.	Indicate whether the household
Will Joe claim any <u>household</u> members as <u>dependents</u> on his income tax return for <b>* •</b> Yes <b>•</b> No 2023?	member plans to file taxes jointly with a spouse and whether they will claim any household
Back Next >	members as tax dependents.

Joe's Dependents on his Federal Income Tax Return for 2023 ★) Required	Indicate which household
Who does Joe plan to claim as a dependent on his federal income tax return for 2023?	member(s) the tax filer plans t
Joe's dependents:	claim as a dependent, if
Debbie     Thomas     Linda	applicable.
Back Next >	
People Who Will Claim Joe as a Tax	Indicate whether another perso
Dependent for 2023	outside of the household will

Is there another person who will claim Joe as a dependent on their federal income tax return for 2023? (For example: If parents are divorced or not living together, the child might be claimed as a tax dependent by the parent they are not living with.) Will another tax filer who is not part of this application claim Joe as a tax dependent? \* 🔿 Yes 🔍 No Next > Back

claim the tax filer as a dependent for the current year.

#### Name

Change a household member's first, middle, and last name.

entifying Information	C Restart
se correct the name(s) of the individuals below.	
Household Member 1	X
🕽 First Name: *	Joe
Middle Name:	
🕽 Last Name: *	Vermonter
Suffix:	~
Other Name (Maiden or Former Name):	
Birth Date (MM/DD/YYYY):	03/04/1981
Sex:	🖲 Male 🔍 Female
Marital Status:	Married 🗸
Note: If you are a victim of domestic violence and apprying separately from your spouse, you may indicate that you are "never married" on the application to get help paying for coverage.	
Household Member 2	X
D First Name: *	Debbie
Middle Name:	
🕽 Last Name: *	Vermonter
Suffix:	~
Other Name (Maiden or Former Name):	
Birth Date (MM/DD/YYYY):	12/15/2010
Sex:	🛇 Male 🖲 Female
Marital Status: Note: If you are a victim of domestic violence and applying separately from your spouse, you may indicate that you are "never married" on the application to get help paying for coverage.	Never Married 💌
Household Member 3	X
D First Name: *	Thomas
Middle Name:	
🕽 Last Name: *	Vermonter
Suffix:	~
Other Name (Maiden or Former Name):	
Birth Date (MM/DD/YYYY):	08/16/2005
Sex:	🖲 Male 🔍 Female
Marital Status: Note: If you are a victim of domestic violence and applying	Never Married 💙
constately from your chouse, you may indicate that you are	

This screen will list all household members. Make applicable updates to the appropriate household member.

Do not change any member's date of birth, sex, or marital status on this screen.

## Social Security Number

Change or update a household member's Social Security Number (SSN). This may occur as a result of gaining a permanent Social Security Number or a change in current SSN as a result of marriage.

Social Security Number Update or Correction	(♂ Restart) (★ Save And Exit)	
Please select the household member(s) who need to update or correct their (SSN). Household Members who need to correct or update their Social Security Number:	r Social Security Number	member(s) has had a change/update to their SSN.
<ul> <li>Joe</li> <li>Debbie</li> <li>Thomas</li> <li>Linda</li> </ul>		
	Next >	
Joe's Social Security Number	⑦ Restart Save And Exit	
Please enter Joe's corrected or updated Social Security Number below. We need Joe's Social Security number (SSN) if Joe wants health coverage	e and has an SSN or can get	
If Joe doesn't have a SSN, leave the answer to this question blank and cli application. If someone wants help getting an SSN, call 1-800-772-1213 or visit socia 1-800-325-0778.	ick Next to continue with the Ilsecurity.gov. TTY users call	Enter the household member's new/updated SSN.
What is Joe's Social Security number? (no dashes or spaces; e.g., 987654321)	XXXXX0909	
	Back Next >	

## Date of Birth

Change or update a household member's date of birth (i.e., due to a typo when originally entering the data)

Date of Birth Update or Correction	e And Exit
Please select the household member(s) who need to update or correct their Birth Date. Household Members who need to correct or update their Birth Date:	
Debbie Thomas	Indicate which household member(s) has had a change in their date of birth.
	lext >
Linda's Date of Birth	/e And Exit
Please correct Linda's birth date.	Enter the household member's
Birth Date (MM/DD/YYYY): * 07/26/19	83

Back

Next >

## Change APTC Amount

If the household is eligible for tax credits, changes to the amount accepted on a monthly basis can be made by navigating to **My Health Plans** and clicking on the **Change your Tax Credit Amount** hyperlink.

Welcome sov	009 acting on behalf of Joe Vermonter <mark>[Exit Sharing]</mark>
My Applications My Verifications My Eligibility	My Health Plans + Add Another Household Member
My Health Plans	♥Current Plans
My Requests	
My Messages	Debbie Vermonter
My Profile	GreenMountainCare Start Date End Date \$30.00
My Payment Center	State of Vermont   Medicaid / Dr. Dynasaur
	>Plan Details
	Linda Vermonter Start Date End Date \$941.63 Blue Cross Blue Shield of Vermont   BCBSVT Gold Plan 2023
	>Plan Details
	Thomas Vermonter GreenMountainCare Start Date End Date \$30.00 State of Vermont   Medicaid / Dr. Dynasaur
	>Plan Details
	Joe Vermonter Start Date End Date We'l See you'through Blue Cross Blue Shield of Vermont   BCBSVT Gold Plan 2023 Start Date End Date 07/01/2023 12/31/2023 \$941.63
	>Plan Details
	Projected Monthly Medicaid Subtotal: \$60.00
	Projected Monthly Subtotal: \$1,943.26
	Federal Advance Tax Credit Applied: -\$1,404.54 Change your Tax Credit Amount
	State Premium Assistance Applied: -\$91.47
	<pre> 1 Projected Total Monthly Cost: \$447.25 </pre>

On the following screen, make applicable updates to the household's APTC amount. Take note of the date on which the change will be applied. If the household would like to apply only some of their total APTC amount (e.g., they are self-employed, their income fluctuates, they are unsure of their expected income, etc.), indicate the amount they would like to apply each month. Once the selection has been made, type the primary tax filer's name in the signature field and click **Confirm**.

# Advance Premium Tax Credit

This is a federal tax credit that can help you afford coverage bought through the Marketplace. This is known as APTC, "Advance Payments of the Premium Tax Credit," or premium tax credit. You can get an "advance payment" of this tax credit right away to lower your monthly premium costs.

When it is time to file your federal income tax return, the Internal Revenue Service (IRS) will compare the income and household size on your tax return.

- If your household income is less than what you told us, you may get the extra amount you qualified for as a tax refund.
- If your household income is more than what you told us, you may have to pay back some or all of your APTC.

How much APTC you can get is based on your household size and how much income you think will have for the year. If your income or household size changes during the year, we adjust the amount of APTC you will get each month. We do this to help you avoid receiving too much APTC, which you would have to pay back when you file your taxes.

Example: You report a change in June that qualifies you to get an APTC of \$50 per month (\$600 per year). You received \$100 per month in APTC for the first six months of the year (\$600). You will not get any APTC for the rest of the calendar year.

If your employer helps you pay for health coverage through the Marketplace, you should use the amount you get from your employer to help pay for your monthly premium and select less of the advanced premium tax credit that is available to you.

## Joe Vermonter's Tax Household

Joe Vermonter's tax household includes the following household members:

- Thomas Vermonter
- Debbie Vermonter
- Linda Vermonter
- Joe Vermonter

Joe Vermonter can apply up to \$1404.54/month of APTC. (Please note that the amount applied to your plan selection will change depending on enrolled household members. Final cost will be displayed on plan confirmation page.)

## How much APTC would Joe like to apply?

💙 Some

\$1,404.! /month

This APTC amount will be applied to Joe's monthly premium from 07/01/2023 to 12/31/2023

O All Your monthly bill will be reduced by \$1404.54.

Take some of the advance payment and wait to get the rest of the tax credit when you file your tax return. Your monthly bill will be reduced by \$1,404.54

# 

Everyone in the tax household will pay the full amount for their monthly health insurance premium. You can claim the premium tax credit when you file your tax return.

Show me how this could affect Joe's monthly health insurance costs...

## APTC Terms and Conditions

If I choose to accept advance payments of the premium tax credit (APTC) to reduce the cost of health coverage for myself and/or my dependents, I understand:

- I must file a federal income tax return in 2024 for the tax year 2023.
- · If I am married at the end of 2023 , I must file a joint income tax return with my spouse.
- I must expect that:
   No one clear will be able to claim me as a dependent on their 2022 federal income to

By entering Joe's name, Joe is attesting to the fact that they have read and confirmed to the APTC Terms and Conditions:



## Confirm >

## Disenroll from Plan

Disenroll some or all household members from a plan (Medicaid, QHP, and/or Dental) by navigating to **My Health Plans** and following the hyperlink to begin the disenrollment.

Joe	Vermonter With seyout through. Blue Cross Blue Shield of Vermont   BCBSVT Gold Plan 2023	<b>Start Date</b> 07/01/2023	End Date 12/31/2023	\$941.63	
	>Plan Details				
	Pro	jected Monthly Me	dicaid Subtotal:	\$60.00	
		Projected Mo	onthly Subtotal:	\$1,943.26	
	Fe	ederal Advance Tax	Credit Applied: .	-\$1,404.54 <sup>Cha</sup>	<u>ange your Tax Credit</u> <u>Amount</u>
	2	State Premium Assi	stance Applied:	-\$91.47	
		<ol> <li>Projected Tota</li> </ol>	al Monthly Cost:	\$447.25	
1 Inte	rested in adding another plan? Clic	k <u>here.</u>			
1 Inte	rested in disenrolling from plans? C	Click <u>here.</u>			
>Fu	iture Plans				
<b>≯</b> Pr	evious Plans				

On the next screen, indicate the household member(s) who would like to disenroll from the applicable plan.

lan Disenrollment		
Medicaid		
State of Vermont   Medicaid / Dr. Dynasaur	Enrollee(s) Thomas Vermonter Debbie Vermonter	<b>\$60.00</b> /mo
Health Insurance Blue Cross Blue Shield of Vermont   BCBSVT Gold Plan	Enrollee(s) ☑ Joe Vermonter	\$387.25 /mo
Constraints and the second sec	☑ Linda Vermonter	

Enter any date in the current month to drive the appropriate coverage end date. If the date is on or before the 15<sup>th</sup> of the month, coverage will end on the last day of the current month. If the date is on or after the 16<sup>th</sup> of the month, coverage will end for the last day of the next month.

**Example**: Today is July 20. The household would like coverage to terminate on July 31. Entering any date on or before July 15 will drive a termination date of July 31.

Before we disenroll yo	u from that plan, please	answer the following	questions.		
When choosing to disenroll the nonth, the coverage will end f vill end for the last day of the	e date that is entered will determ or the last day of the current mo next month.	ine the disenrollment date. I nth. However if the date ent	f the date you enter is on ered is on or after the 16tl	or before the : h of the month	15th of the h, the coverage

Review the confirmation page to ensure the information is correct. Type the customer's name in the signature field and click **Confirm** to complete the disenrollment.

Plan Disenrollment Confirmation The information you provided is listed below. Please review your answers. You can go back and make change everything looks okay, click on the "Confirm" button.	ges by clicking the "Edit" link. If
( * ) Required	
▼ Household Members to Disenroll	🖋 Edit
Blue Cross Blue Shield of Vermont   BCBSVT Gold Plan 2023	\$387.25 /mo
Enrollee(s): Joe Vermonter	
Linda Vermonter	
<ul> <li>Disenrollment Questions</li> </ul>	🖋 Edit
Select the end date for your coverage.	07/27/202
By typing my name in the box and submitting the application, I agree that I have carefully checked this information, and it is correct to the best of my knowledge. *	
	✓ Confirm

## Section 2: Renewal Form

The Renewal Form becomes available when members of the household are due for their annual renewal. Households with QHP enrollment must renew during Open Enrollment, which occurs between November and January each year. Households with Medicaid enrollment may renew up to 2 months prior to the end of their current coverage.

To complete the Renewal Form through self-service, log into the VHC Portal and navigate to the home screen. Under **My Applications**, follow the hyperlink to begin the change.

My Applications	
<b>1</b> Has your information changed? <u>Click here</u>	
Ready for your annual renewal? <u>Click here</u>	

## Completing the Renewal Form

Click **Next** to begin the renewal.



The customer must agree to the **privacy statement** to continue. Selecting "No" will result in an error message and you will be unable to move to the next screen.

Dynasaur, and to se	rivate. They're used only to quality you for health coverage, incl e if you qualify for lower monthly payments.	uding Medicaid/[
You must answer ba We won't ask any q won't be asked que	asic questions about things like your family size, your citizenshi uestions about your medical history. Household members who c stions about citizenship or immigration status.	p, and your incon lon't want covera
IMPORTANT: We ma Revenue Service (If reporting agency. If in other agencies' ro changed jobs. If ans	ay need to check your answers with state and federal agencies I RS), Social Security, the Department of Homeland Security, and, f your status changed recently, your answers might not match in ecords. Sometimes this happens if you recently got married, got swers don't match, you might need to provide some type of add	ike the Internal /or a consumer nformation in our divorced, moved itional proof.
		s un to date. We'
we may also check notify you if we find	your information at a later time to make sure your information I something has changed.	is up to date. We
<ul> <li>We may also check notify you if we find</li> <li>Vermont Health Co and lower payment</li> </ul>	your information at a later time to make sure your information I something has changed. onnect can use my answers to see if I qualify for health insurance ts.	● Yes ○
<ul> <li>We may also check notify you if we find</li> <li>Vermont Health Co and lower payment</li> <li>They can also ask application.</li> </ul>	your information at a later time to make sure your information at a later time to make sure your information at something has changed.	• Yes O

The **External Verification** screen appears during every change. The customer must agree and select "Yes" to continue. Selecting "No" will result in an error message stating the change cannot be completed.

External Verification Required Fields*	start 🗙 Save And Exit
By choosing "Yes," I'm indicating that I understand my information will be checked w agencies like the Internal Revenue Service (IRS), Social Security, and the Departmen Security. I also understand my information will be kept secure and will only be used to household information.	vith state and federal it of Homeland to help verify my
<ul> <li>I understand the above information and wish to continue with the application process.</li> <li>*</li> </ul>	● Yes ○ No
В	ack Next >

Select "Yes" if the customer agrees to a renewal period of 5 years. Selecting "No" will allow you to choose the number of years for autorenewal from 0 (do not auto renew) to 5.

Permission to Use Electronic Data Print Restart Save And Exit Sources at Renewal Required Fields*
Eligibility must be renewed every year. Vermont Health Connect (VHC) is required to verify household information at renewal using electronic data sources. VHC must have your permission to do so.
What if you say Yes?
VHC may be able to renew your eligibility without you having to do anything.
This includes eligibility for Medicaid/Dr. Dynasaur and for Advance Payments of Premium Tax Credits (APTC).
You can choose to say Yes for 1 to 5 years.
What if I say No?
<ul> <li>If you get APTC now, you will not get APTC when your coverage is renewed. You will have to pay the full price of your Qualified Health Plan (QHP).</li> </ul>
• If you are on Medicaid/Dr. Dynasaur, we may not be able to renew you without you giving us more information.
IMPORTANT: You can change your mind at any time about how many years you give VHC permission to use electronic data sources by calling VHC customer support at 1-855-899-9600.
You can also cancel your coverage or make changes to your household information at any time by calling VHC customer support.
1 Do you agree to a renewal period of 5 years? *
Back Next >

This is an optional question regarding customers who may qualify for Medicaid for the Aged, Blind, and Disabled. Selecting "Yes" will result in a healthcare application (205SUPP) being sent to the customer.

Other Medicaid Programs Required Fields*	🖨 Print 📿 Restart 🗙 Save And Exit
There are other Medicaid programs available through the Star age 65 or older, blind or disabled. They provide health care of These programs have different requirements to qualify.	te of Vermont, including for people who are overage and help pay for health care costs.
Would you or anyone in your household like to apply for these other	Yes     Yes
(If you check yes, we will send you an application to apply. If you of Medicaid program, we can help you choose which one best meets y	qualify for more than one your needs.)
	Back Next >

If any household member has a <u>Hardship Exemption</u> from the Federal government, select "Yes". If the customer is unsure or does not provide an answer, select "No".



This screen may be followed by additional questions, such as whether any household member was in foster care at age 18. These are questions that may not have been asked/answered on initial application and must be completed to continue with the renewal.

## Making Changes and Confirming Information on the Renewal Form

The Renewal Form will populate the most recent information on file for the household. Review each section to ensure the information is still accurate. Changes can be submitted by selecting **Make Changes to this Information**. This will direct you to the appropriate application questions to update the existing information.

#### **Renewal Form sections:**

- a. Household Composition
- b. Address
- c. Contact Information
- d. Income
- e. Health Coverage

lome Address		
Street Address (Line 1):	123 Main St	
Apartment or suite number (Line 2):		
City:	Burlington	
State:	Vermont	
County:	Chittenden	
ZIP code (XXXXX):	05401	
eople Who Live At 123 Main St		
se select all the people who live at 123 Main St, Burlington		Joe
	De Tho	bbie mas
	L	inda

#### Print CRestart Save And Exit **Review Your Information** Required Fields\* Information marked with a ( 1/2) has been updated. Please review the information below. If any information has changed, please click "Make Changes to Information" under the appropriate section. If all information in a section is up to date, please check the box to confirm the information is correct. Household Composition Identifying Information Household Composition information is correct\* Make Changes to this Information Address Home Address People Who Live At 123 Main St Address information is correct\* Make Changes to this Information Contact Information Contact Person Contact Details Contact Information information is correct\* Make Changes to this Information Income > Joe's Income Sources Linda's Income Sources Joe's Self-employment Linda's Job > Joe's Deduction Sources Linda's Deduction Sources Based on your previous income information above, this is what we think your income information will be for the following year. Is this information correct? If yes, then please check the "Income information is correct" checkbox. If not, and you need to update your expected income for the following year, please click on the "Make Changes to this Information" button. Note that all the income information without an end date will continue to the following year. Income information is correct\* Make Changes to this Information Health Coverage Household Health Coverage Does Burlington School District Offer Health Coverage? Burlington School District Contact Information Coverage from Other Employers Health Coverage information is correct\* Make Changes to this Information ● Yes ○ No If anyone on this application enrolls in Medicaid, I am giving Vermont Health Connect rights to pursue and get any money from other health insurance, legal settlements, or other third parties. I am also giving to Vermont Health Connect rights to pursue and get medical support from a spouse or parent. \* • Yes O No I know that I must tell Vermont Health Connect if information I listed on this application changes. I know I can make changes by visiting VermontHealthConnect.gov and clicking on "My Account" or calling 1-855-899-9600. I understand that a change in my information could change my eligibility and the eligibility for other members of my household. \* As a Navigator or Broker, I have conferred with the applicant to assure to the best of my ● Yes ○ No ability that the information provided is accurate. I am signing this application under penalty of perjury, which means I have provided true answers to all of the questions to the best of my knowledge. I know that I may be subject to penalties under federal law if I intentionally provide false or untrue information. \* Confirm

Once the information in each section is reviewed and updated as needed, select the checkbox to indicate that the section is complete and information is correct.

All sections must be checked off in order to complete the renewal.

Once the information has been reviewed, select "Yes" for each acknowledgement and click **Confirm**.

#### Changing Plans for Renewal Year

After completing the annual renewal, the household may choose to change plans for the next calendar year. To change plans for the renewal year, navigate to **My Eligibility**, then select **Prospective Eligibility**. Accept the benefits determination and click **Select a Plan for Next Year** to be directed to the APTC and plan selection pages.

